

# Integrated 

## REPUBLIC OF RWANDA

Integrated Business Enterprise Survey 2015

The Integrated Business Enterprise Survey, 2015 (IBES 2015) is produced by the National Institute of Statistics of Rwanda (NISR).

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Foreword
The Integrated Business Enterprise Survey in Rwanda 2015 (IBES 2015) is a comprehensive enterprise survey undertaken to collect, compile, and analyze data on the level and structure of non-agricultural economic activity in the country for both informal and formal sectors with the formal sector defined as those businesses registered with the Rwanda Revenue Authority (RRA). Also included in formal all those companies which keep business accounts and or have 30 employees or more.

The survey has been carried out by the National Institute of Statistics of Rwanda (NISR) from $10^{\text {th }}$ August 2016 to $8^{\text {th }}$ January 2017 with the year 2015 as the reference period.

IBES 2015 addresses lack of business data and provide inputs vital to the formulation of government economic policy and the monitoring of performance against development goals, as well as providing information for the expansion of the business sector and market research.

IBES 2015 has drawn crucial lessons from the IBES 2014 and the pilot IBES 2013. These lessons have already been used to introduce improvements to the IBES 2015.

The survey targets all enterprises classified under Sections B to S of the International Standard Industrial Classification of All Economic Activities, Revision 4 (ISIC-4). It gathers detailed enterprise level data through questions on employment, compensation to workers, fixed assets, and background information such as location, ownership status, and business environment to mention but a few.

Conducting an enterprise survey constitutes a challenging and enriching experience, significantly improving NISR capacity to accomplish its mandate. NISR staff was involved in every aspect- the design, formulation of the questionnaire, implementation, data processing, and report writing. At least three levels of training were conducted, and instruction manual was written. NISR has conducted field visits to monitor data collection. Data editing was carried out simultaneously with data collection to ensure timely rectification of any mistakes in data collection.

This report presents main results of the survey. It introduces the survey in Chapter 1, sample design in Chapter 2, and survey results in Chapter 3. Key concepts and data collection methodology are presented in Chapter 4.

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## Acknowledgments

The 2015 Rwanda Integrated Business Enterprise Survey Report is the outcome of many months of cooperative effort of NISR staff.

The project recognizes the leadership of NISR management at various stages of the survey, spearheading the monitoring of the progress of data collection during the actual survey period. Their suggestions and comments on the report are also acknowledged with thanks.

The Department of Economic Statistics coordinated the field operations and supplied clarifications on technical matters related to the survey. Special thanks are due to the technical committee members, who at all stages of the fieldwork visited enumerators to assess whether data collection guidelines were being followed and suggested remedial measures.

Recognition goes to all primary fieldworkers, all team leaders, and all data editors posted in different districts. Commendations go to them for doing codification and data entry after fieldwork.

Dr. Mohamed Abulata has provided technical expertise to the project from the start of this project. Youll Plan Ltd has been instrumental in the development of survey methodology, including the construction of the survey instruments, instruction manual, tabulation plan, data analysis, and preparation of the report.

Grateful acknowledgments are also given to all formal and informal enterprises which have cooperated and therefore to whom we accuse high confidentiality.

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## List of abbreviations

| EC | : Establishment Census |
| :--- | :--- |
| EUCL | : Energy Utility Corporation Limited |
| EWSA | : Energy, Water and Sanitation Authority |
| IBES 2014 | : Integrated Business Enterprise Survey with the year 2014 as the reference period |
| IBES 2015 | : Integrated Business Enterprise Survey with the year 2015 as the reference period |
| ISIC | : International Standard Industrial Classification |
| NISR | : National Institute of Statistics of Rwanda |
| NPISH | : Non Profit Institutions Serving Households |
| PAYE | : Pay As You Earn |
| RCPA | : Rwanda Classification of Products by Activity |
| RURA | : Rwanda Utility Regulatory Agency |
| TIN | : Tax identification number |
| VAT | : Value Added Tax |
| WASAC | : Water and Sanitation Corporation |

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## IBES 2015 sectoral coverage and report highlights

## Sectoral coverage

IBES 2015 covered all non-agricultural enterprises classified under Sections B to S of the International Standard Industrial Classification of All Economic Activities, Revision 4 (ISIC-4). The 16 activities include:

- Mining and quarrying;
- Manufacturing;
- Electricity, gas , steam and air conditioning supply;
- Water supply, sewage, waste management and remediation activity;
- Construction;
- Wholesale and retail trade ; repair of motor vehicles and motorcycles;
- Transportation and storage;
- Accommodation and food service activities;
- Information and communication;
- Financial and insurance activities;
- Real estate activities;
- Professional, scientific and technical activities;
- Administrative and support service activities;
- Human health and social work activities;
- Arts, entertainment and recreation; and
- Other service activities

In addition to background information about each enterprise, this survey has collected data on the number of people employed, their compensation, operating expenses and receipts, value of fixed assets, and outstanding loans. In this report, we have presented total assets, total equity and total liabilities for each sectors.

## Key statistics from the survey

- The estimated total number of workers in formal sector enterprises in 2015 was 183,667 working in estimated 10,172 enterprises;
- $51.7 \%$ of employees in the formal business sector were based in Kigali;
- The largest business activity in the formal sector is manufacturing, employing around $14.3 \%$ of all employees;
- $49.4 \%$ of formal businesses were owned by a single individuals, while around $22.2 \%$ were limited companies and 9.9\% are cooperatives;
- $2.3 \%$ of enterprises employed at least 100 staff, while $38.3 \%$ had 3 employees or fewer;
- $90.5 \%$ of enterprises were owned by Rwandan resident, while $3.1 \%$ were owned by nonresidents;
- $47.9 \%$ of businesses had been operating for less than 5 years, while $8.4 \%$ had been established for at least 20 years;
- Amongst the largest businesses (100 or more employees) $34.2 \%$ had been operating for less than 5 years, while $18.9 \%$ had been operating for 20 or more years;
- $70.1 \%$ of formal sector employees were men, and $29.9 \%$ women.
- In the informal sector, $94.9 \%$ of all businesses had at most 3 employees.
- $61.1 \%$ of informal workers were men, and $38.9 \%$ women.
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Tables 0.1 and 0.2 below summarize IBES survey findings for the collected IBES data for 2014 and 2015.
Table 0.1: IBES key survey findings, 2014-2016

| \# | Indicator/Reference year | 2014 | 2015 |
| :---: | :---: | :---: | :---: |
| 1 | The estimated total number of enterprises in formal sector | 9,251 | 10,172 |
| 2 | The estimated total number of workers in formal sector enterprises | 175,244 | 183,667 |
| 3 | Percentage of employees in the formal businesses working in Kigali | 48.0 | 51.7 |
| 4 | Percentage of formal businesses owned by single individuals | 54.0 | 49.4 |
| 5 | Percentage of limited companies in formal sector | 18.0 | 22.2 |
| 6 | Percentage of cooperatives in formal sector | 10.0 | 9.9 |
| 7 | Percentage of formal enterprises employing at least 100 persons (Large companies) | 2.4 | 2.3 |
| 8 | Percentage of formal enterprises employing 3 persons or fewer (Small businesses) | 41.0 | 38.3 |
| 9 | Percentage of formal enterprises owned by Rwandan residents | 69.0 | 90.5 |
| 10 | Percentage of formal enterprises owned by nonresidents | 2.4 | 3.1 |
| 11 | Percentage of formal businesses of less than 5 years of operations | 58.0 | 47.9 |
| 12 | Percentage of formal businesses of at least 20 years of operations | 9.0 | 8.4 |
| 13 | Percentage of the largest businesses (with 100 or more employees) of less than 5 years of operations | 31.0 | 34.2 |
| 14 | Percentage of the largest businesses (with 100 or more employees) of 20 or more years of operations | 18.0 | 18.9 |
| 15 | Percentage of employed men in the formal sector | 67.0 | 70.1 |
| 16 | Percentage of employed women in the formal sector | 33.0 | 29.9 |
| 17 | Percentage of informal businesses with at most 3 employees (Small businesses) | 91.7 | 94.9 |
| 18 | Percentage of employed men in the informal sector | 64.0 | 61.1 |
| 19 | Percentage of employed women in the informal sector | 36.0 | 38.9 |

Source: NISR, IBES 2014 and IBES 2015

Table 0.2: Total income and expenditure, 2014-2015, Frw billion

|  | Income |  | Expenditure |  |
| :--- | ---: | ---: | ---: | ---: |
| Description | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 5}$ | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 5}$ |
| Mining and quarrying | 157.3 | 106.4 | 163.1 | 108.2 |
| Manufacturing | 461.6 | 515.9 | 466.7 | 507.0 |
| Electricity, gas and steam | 72.2 | 114.6 | 101.1 | 111.5 |
| Water supply; sewerage, waste management | 2.0 | 17.2 | 1.6 | 16.0 |
| Construction | 343.6 | 416.9 | 298.7 | 393.7 |
| Wholesale and retail trade; repair of motor vehicles | $1,645.4$ | $1,868.1$ | $1,628.2$ | $1,817.3$ |
| Transportation and storage | 178.3 | 230.2 | 164.7 | 221.7 |
| Accommodation and food service activities | 78.9 | 96.3 | 78.7 | 107.4 |
| Information and communication | 207.1 | 201.8 | 242.4 | 293.9 |
| Financial and insurance activities | 480.6 | 375.8 | 365.5 | 305.2 |
| Real estate activities | 14.5 | 21.0 | 26.2 | 17.4 |
| Professional, scientific and technical | 43.4 | 53.6 | 40.3 | 44.6 |
| Administrative and support service activities | 40.7 | 52.1 | 30.0 | 44.0 |
| Arts, entertainment and recreation | $\mathbf{2 5 . 7}$ | $\mathbf{1 9 . 2}$ | $\mathbf{1 3 . 0}$ | 19.8 |
| Total | $\mathbf{5 , 7 6 5 . 2}$ | $\mathbf{6 , 1 0 4 . 1}$ | $\mathbf{5 , 6 3 4 . 1}$ | $\mathbf{6 , 0 2 2 . 8}$ |

Source: NISR, IBES 2015 Survey

## CHAPTER I: INTRODUCTION

### 1.1 Business Survey

The importance of a sound statistical database to development planning cannot be overemphasized. In particular, IBES has been planned to collect invaluable information about the state of business in the country, the number and nature of enterprises, their location, and who they are employing. It also collects information on business income and expenditure that are required for national accounting purposes, including the calculation of input-output ratios by industry. This information is useful for the private sector, the government and the development community alike.

In addition, the IBES project helps build and strengthen the capacity of the NISR - especially in the area of conducting enterprise surveys - including design, implementation, and data processing.

### 1.2 Coverage

IBES 2015 covered all non-agricultural enterprises classified under Sections B to S of the International Standard Industrial Classification of All Economic Activities, Revision 4 (ISIC-4). Meanwhile, the term "enterprise" referred to a commercial organization that operates on a for-profit basis and participates in selling goods or services to consumers. The term enterprise includes micro, small, medium and big businesses depending on the set criteria. The management of an enterprise typically develops a set of organizational objectives and a strategy for meeting those goals to help employees understand where the company is headed and how it intends to get there.

### 1.3 Sample Size

In any economy, the size or scale of operations of enterprises varies enormously, such as in the number of people employed, capital investment, output, and so on. Accordingly, the survey used a dual frame approach to data collection to improve the precision of estimates. A list frame of 2,658 formal enterprises and 2,359 informal enterprises was developed and targeted.

### 1.4 Schedules, Survey Period, Fieldwork

The survey employed simultaneously two schedules of enquiry, one to collect information for the formal sector and the other to collect information for the informal sector. These schedules were pre-tested in the field to ascertain the feasibility of data collection, and certain modifications were incorporated based on experience. Inquiries were almost completed in four months (from August 2016 to December 2016) with few late responses in the first week of January 2017.

A team of 121 primary fieldworkers, 17 team leaders, and 17 data editors did the fieldwork. Before the commencement of fieldwork a two-tier training program was conducted, that is, the training of master trainers/ supervisors and a training of the primary fieldworkers. The training of trainers took 4 days while the training of fieldworkers took 15 days. Data collectors have been trained on concepts and definitions involved in filling up the questionnaire during data collection. Practical sessions have been organized in which fieldworkers exercised on how to fill in the questionnaire modules and solve problems encountered therein.

In addition, at the preliminary stage of the fieldwork, field visits were conducted at selected samples to assess whether the guidelines of data collection were being properly followed in canvassing the schedules of enquiry and to suggest remedial measures. NISR monitored the progress of data collection during the survey period and provided necessary clarifications on technical survey matters. A technical committee comprising of NISR staff reviewed and commented on the new fieldwork revelations, and discussed them to come up with a practical solutions that were later shared to all IBES staff. A team of 60 did the data entry and helped in data cleaning while another team of 19 were helping in questionnaire coding.

### 1.5 Interpreting the Results

The IBES 2015 is based on a sample of 2,658 formal and 2,359 informal sector enterprises, selected from an estimated 11,539 formal and 47,812 informal enterprises in 50 selected administrative sectors. Chapter II in this report describes the sampling procedure in more details. The survey has been designed so that it provides good quality estimates of shares or averages for the country as a whole.
All the estimates have been produced by 'grossing-up' the sample data. The sample was arranged so that all of the larger businesses in the country were completely enumerated, as in a census. But among the smaller formal businesses, only one in up to 13 was sampled. So the data from these sampled businesses are assumed to be representative of those not sampled.
However, errors arising from sampling are not the only kind of error that can occur in this type of exercise. These can include errors of reporting or recording the data and errors when capturing the data. Some businesses have been completely missed and for some no response was obtained. While every effort has been made to minimize these errors, some are likely to have escaped detection. When interpreting these tables, therefore, users should be aware that estimates of the overall levels may differ from the true (unknown) levels.

### 1.6 Comparison with the National Accounts

The published national accounts statistics also includes estimates of economic activity for the whole of Rwanda. These may differ from the survey estimates if one compiles indicators such as gross value added. A key reason for the difference is that, when producing the national accounts, many other sources of data are used, in addition to information from the business sector. For example data on consumption patterns from the Rwandan household budget survey (Integrated Households Living Conditions Survey EICV), data on international trade, and from other surveys, notably the Seasonal Agricultural Survey.
A further difference between the estimates from this survey and the national accounts arises because of coverage. The IBES covers the formal and informal activities in observable business premises. The national accounts estimates additionally include goods and services produced by household businesses without identifiable premises, often numerous but on a small scale. They also implicitly include estimates for the 'hidden' economy (transactions that are not recorded in business accounts) for example, goods that retailers may withdraw from their stocks for their own consumption.
For this reason, the national accounts estimates should be considered as providing the measure of the level of gross value added and output. However, the IBES can be used to enrich understanding of the underlying activity of the business sector by providing more detailed information relating to investment, employment, credit, and the general business environment.

## CHAPTER II: SAMPLE DESIGN

### 2.1 Sampling frame

A sampling frame comprises a list of all units from which a sample survey is selected. An up-to-date, good quality sampling frame is an essential pre-requisite for organizing a sample survey. An Economic Censuses (EC) of all establishments can provide such a sampling frame, giving a listing of enterprises and a count of workers by broad industry groups at the primary level of geographical units such as villages.

The Establishment Census carried out in 2014 (EC2014) served as the sampling frame for both formal IBES 2014 and IBES 2015; while for informal IBES 2016, the 2011 Establishment Census served as the sampling frame for the first stage sample and thereafter for the second stage sample a listing exercise was carried out in the sampled administrative sectors. In addition, for the formal IBES 2015 the EC2014 frame was supplemented using Rwanda Revenue Authority records to ensure that all the largest businesses were covered in the formal sector survey.

### 2.2 Formal sector sample

The formal sector was defined in both Establishment Census and IBES as those businesses both registered with the Rwanda Revenue Authority (RRA) and keeping business accounts. The formal IBES 2015 sample was produced from four separate components: a partial panel based on the IBES 2014 sample; a top-up based on large firms from the VAT and BIT registers; a fully enumerated stratum taken from the PAYE register (for large NPISH firms); and a sample of smaller (NPISH) firms from the PAYE register. Informal IBES sample has been drawn after a full enumeration in the sampled administrative sectors.

### 2.2.1 IBES panel

This includes all firms which responded to the IBES 2014 survey. In total there were 1,876 such enterprises. The purpose of this panel component of the IBES 2015 sample is to preserve a time series element in the overall sample. This is designed to reduce the variance of the estimates of changes in the characteristics of the population over time. In addition, the panel should improve the overall response rate to the survey because all of the enterprises in this component were willing and able to respond in 2014.

### 2.2.2 Top-up based on large firms from the VAT and BIT registers

There were 345 enterprises which are registered with RRA for VAT or income tax and which are not in the IBES panel sample. This component of the sample includes all firms registered with RRA with turnover greater than 1 billion RWF in 2014.

### 2.2.3 Large NPISH from PAYE register

The IBES sample in 2014 included no more than a handful of non-profit organizations. The PAYE register includes 2,004 firms in this sector. All of those with employment greater than 30 were included in the IBES 2015 sample ( 273 in total).

### 2.2.4 Sampled NPISH from PAYE register

In addition to the inclusion of the largest NPISH firms from the PAYE register, a random sample of 166 small NPISH firms were selected from the PAYE register. This part of the sample was stratified by size of firm and by RCPA. A minimum stratum sample size of 10 was applied (or full enumeration for strata with fewer than 10 firms). See table below.

Table II.1: Sampled NPISH from PAYE register

| RCPA\Employees | $\mathbf{0 - 3}$ | $\mathbf{4 - 3 0}$ | Total |
| :--- | ---: | ---: | ---: |
| Education | 9 | 22 | $\mathbf{3 1}$ |
| Human health activities | 8 | 10 | $\mathbf{1 8}$ |
| Social work activities | 9 | 10 | $\mathbf{1 9}$ |
| Other arts, entertainment and recreation | 0 | 4 | $\mathbf{4}$ |
| Other service activities | 25 | 69 | $\mathbf{9 4}$ |
| Total | $\mathbf{5 1}$ | $\mathbf{1 1 5}$ | $\mathbf{1 6 6}$ |

Source: NISR

### 2.3 Formal sector estimation

Most of the estimates included in this report have been obtained by multiplying the data for each sampled enterprise by its weight. The weight assigned to completely enumerated businesses was 1 , as these businesses represent only themselves. The larger businesses from whom no response was obtained have been excluded from this report.

The initial weights assigned to businesses in the sampled strata were the inverse of the probabilities of selection. For example, if half of the businesses in a stratum were selected, the initial weight was 2 . These initial sample weights ranged between 2 and 13. It was also necessary to take account of the businesses for which no response could be obtained within each stratum (around $9 \%$ of the updated sampled enterprises in the IBES panel list and 7\% for the sampled NPISH) and to take out all non-eligible sampled businesses. The estimated actual, or valid, population of businesses in each stratum was taken as the original population less all non-eligible businesses. Similarly, the valid sample in each stratum was calculated as the original less all non-eligible businesses in the stratum.

As a result, the weights of the responding units were adjusted so as to maintain the original grossed up number of units in each stratum by dividing the valid population by the valid sample for all strata and theses final weights were distributed to each sampled enterprise within the stratum. More precisely, if in each sampled stratum $i, n_{i}$ is the number of valid businesses enumerated out of a valid population of $N_{i}$ enterprises in the census, then the weight for each business is $N_{i} / n_{i}$. The assumption behind this method is that each business from which a valid response was received is representative of the eligible businesses in the wider population.

Overall, the total valid population, $N$, was 8,582 and the total valid sample, $n$, was 884 for IBES panel while for sampled NPISH $N$ was 1,446 and $n$ was 166 . The following two tables illustrate how the final weights were derived.

|  |  |  |  |
| :--- | :--- | ---: | :--- |

Source: NISR
Table II.2: Calculation of final weights for sampled NPISH (IBES panel)

|  |  |  |  |  | $n$ $\stackrel{n}{00}$ 0 0 0 0 0 0 0 0 |  | $\begin{aligned} & \overline{\widetilde{W}} \\ & \stackrel{\rightharpoonup}{0} \\ & \hline \frac{0}{\xi} \\ & 0 \end{aligned}$ |  |  |  |  |  |  | $\begin{aligned} & \frac{0}{0} \\ & \frac{1}{E} \\ & \sqrt[n]{n} \\ & \frac{0}{n} \\ & \end{aligned}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | 1,446 |  | 166 |  |  | 5 | 139 | 4 |  | 16 | 1 | 1 | 1,430 | 150 |  |  |
| Education | 260 |  | 31 |  | 8.4 | 1 | 30 |  |  |  |  |  | 260 | 31 | 8.4 | 8.7 |
| Human health and social work activities | 278 |  | 37 |  | 7.5 | 3 | 27 |  |  | 6 |  | 1 | 272 | 31 | 8.8 | 10.1 |
| Arts, entertainment and recreation | 4 |  | 4 |  | 1.0 | 1 | 2 |  |  | 1 |  |  | 3 | 3 | 1.0 | 1.5 |
| Other service activities | 904 |  | 94 |  | 9.6 |  | 80 | 4 |  | 9 | 1 |  | 895 | 85 | 10.5 | 11.2 |

Source: NISR
After the above calculated weights have been applied to the collected data the results have been compared to RRA declared figures. Furthermore, business survey data methodology has been introduced which resulted in the new weights presented in Table II. 3 in order to take into account non responses of some enterprises which have declared their turnovers in 2015 by using turnovers for all non NPISH companies and the number of employees for all NPISH companies, see Table II.3.

We have assumed to have a VAT and BIT frame, and identified all IBES 2015 respondents which are in the new frame in order to take into account big non responses. Then, all NPISHs which have complied and responded in IBES 2015 have been excluded and left with their already calculated weights in Table II. 2 above.

Two main issues have aroused. The first issue was that of 199 companies with have not provided their turnover in IBES 2015 but which had declared it in the new RRA frame. The second issue was for companies with turnover in IBES 2015 but without it in the new RRA frame. The first ones were treated as nonresponses and the second category was considered as self-representing with the weight of 1 .

Finally, other final cleanings have been done. These consisted of wrong classification, used currency, nonmatching reported IBES 2015 and RRA figures; and adjustment on water and electricity to take into account the recent reform in this sector. WASAC, the former EWSA, was assumed to have responded by applying a ratio calculated from BIT water and electricity turnovers to the IBES 2015 combined turnover of water and electricity which have been provided by EUCL.

## Table II.3: Weights of business data

| RCPA | RRA Turnover <br> in Frw million | IBES <br> Turnover in <br> Frw million | New weight |
| :--- | ---: | ---: | ---: |
| B | 130,062 | 117,693 | 1.1 |
| C | 519,097 | 476,160 | 1.1 |
| D | 92,847 | 88,692 | 1.0 |
| E | 13,598 | 13,553 | 1.0 |
| F | 444,639 | 352,898 | 1.3 |
| G | $2,069,564$ | $1,604,427$ | 1.3 |
| H | 180,677 | 125,393 | 1.4 |
| l | 99,797 | 63,272 | 1.6 |
| J | 264,824 | 234,498 | 1.1 |
| K | 557,718 | 529,239 | 1.1 |
| L | 19,010 | 10,920 | 1.7 |
| M | 59,125 | 24,431 | 2.4 |
| N | 58,702 | 44,409 | 1.3 |
| O | 3,059 | 2,513 | 1.2 |
| R | 20,031 | 18,059 | 1.1 |
| S | 128,039 | 17,211 | 7.4 |
|  | PAYEE 2015 | IBES 2015 |  |
| RCPA | employees in | employees in | New weight |
|  | thousands | thousands |  |
| P | 16,596 | 7,058 | 2.4 |
| Q | 28,184 | 9,163 | 3.1 |
| S | 12,490 | 5,282 | 2.4 |
| Source: NISR |  |  |  |

### 2.4 Informal sector sample

The selection of enterprises in informal sector was based on a two stage sample. The first stage was the selection of administrative sectors, which form the enumeration areas (EAs); where a sample of 50 administrative sectors were selected using the 'probability proportional to size' (PPS) method based on the data from the 2011 Establishment Census. The measure of size used was the number of enterprises in each administrative sector, i.e.

$$
\mathrm{MoS}_{\mathrm{hi}}=\sum_{j=1}^{\mathrm{t}} \mathrm{P}(\mathrm{~h}, \mathrm{i}, \mathrm{j}),
$$

where, $S_{h i}$ is the administrative sector $i$, in geographic stratum $h ;$ and $P(h, i, j)$ is the number of enterprises in the economic activity j , within the sector I , in geographic stratum h .

The fieldwork was carried out in the first stage (in 50 selected administrative sectors) where information was collected about the economic activity, number of workers, registration status, maintaining of regular business accounts and time of starting operations. Based on this, a new listing of all the enterprises in the sample EAs was established. At the second stage, the listed enterprises in each sample EA were then stratified by major economic activity (ISIC Rev. 42 digit), and a sample of enterprises was then selected within each stratum. For some strata all of the listed enterprises were included in the survey with certainty at the second sampling stage in case there were 3 or less enterprises for one ISIC 2 digit code within the sampled administrative sector. The procedure led to a total sample of 2,359 informal enterprises being selected.

### 2.5 Informal sector estimation

The selection probabilities for enterprises in an area sample depend on the sample design. As noted, the IBES informal sector area frame sample was based on a two-stage selection. As such, the probability of selection can be expressed as follows:

$$
p_{h i j}=\frac{m_{h} \times M o S_{h i}}{\sum_{i \xi h} S_{h i}} \times \frac{n_{h i j}}{N_{h i j}}
$$

where:
$p_{h i j}=$ probability of selection for the sample enterprises in the j-th economic activity group within the i-th sample segment (that is administrative sector) in geographic stratum $h$
$m_{h}=$ number of sample segments selected in geographic stratum $h$
$S_{h i}=$ measure of size (based on the indicator established for the PPS selection) for the i-th sample area in geographic stratum $h$
$n_{h i j}=$ number of sample enterprises selected in the j-th economic activity group within the i-th sample area in geographic stratum $h$
$N_{h i j}=$ total number of enterprises in the j-th economic activity group within the i-th sample area in geographic stratum h

In sample strata where all the enterprises for an economic activity are included in the sample at the second sampling stage, the second term of this probability was 1 . The weight (or 'raising factor) applied to the data from the informal enterprises is calculated as the inverse of this probability of selection, as follows:

$$
W_{h i j}=\frac{\sum_{i \varepsilon h} S_{h i}}{m_{h} \times S_{h i}} \times \frac{N_{h i j}}{n_{h i j}}
$$

Finally, a non-response adjustment factor similar to that used for the formal IBES 2015 was applied to this weight, within the economic activity group in the EA. This factor is equal to the valid sample divided by the completed interviews for each stratum.

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## CHAPTER III: BUSINESS ACTIVITY IN RWANDA - SURVEY FINDINGS

This chapter presents findings from IBES 2015 for economic activities of enterprises both in the formal sector and in the informal sector. The formal sector was defined in both the Establishment Census and the IBES as those businesses both registered with the Rwanda Revenue Authority (RRA) and keeping accounts. Section III. 1 gives an overview of the economic environment in which formal sector activity takes place, and section III. 2 analyses the activities of these formal enterprises by industrial sector. The tables in this chapter are all based on the IBES 2015 results, unless otherwise stated.

### 3.1 FORMAL SECTOR OVERVIEW

As stated in the previous chapter, the total estimated 10,172 enterprises in all formal non-agricultural activities were reached in formal IBES 2015 (Table 1). The above estimate is based on a total sample of 2,660 enterprises drawn from the 2014 EC and RRA tax registers.

Table III.1.1 Estimated total number of enterprises by province, formal sector

| Province | Frequency | Percent |
| :--- | ---: | ---: |
| Kigali | 5,255 | 51.7 |
| South | 1,286 | 12.6 |
| West | 1513 | 14.9 |
| North | 723 | 7.1 |
| East | 1,394 | 13.7 |
| Total | $\mathbf{1 0 , 1 7 2}$ | $\mathbf{1 0 0 . 0}$ |

Source: NISR, IBES 2015 Survey

Kigali City ranks number one with more formal enterprises, almost a half, followed by Western Province, 14.9 per cent. The Northern Province counts the least number of formal enterprises, 7.1 per cent.

Table III.1.2 Estimated number of enterprises by economic activity, formal sector

| Main Economic Activity | Frequency | Percent |
| :--- | ---: | ---: |
| Mining and quarrying | 93 | 0.9 |
| Manufacturing | 693 | 6.8 |
| Electricity, gas, steam and air conditioning supply | 20 | 0.2 |
| Water supply; sewerage, waste management and remediation | 49 | 0.5 |
| activities | 161 | 1.6 |
| Construction | 3,822 | 37.6 |
| Wholesale and retail trade; repair of motor vehicles and | 87 | 0.9 |
| motorcycles | 853 | 8.4 |
| Transportation and storage | 117 | 1.2 |
| Accommodation and food service activities | 774 | 7.6 |
| Information and communication | 114 | 1.1 |
| Financial and ins urance activities | 425 | 4.2 |
| Real estate activities | 175 | 1.7 |
| Professional, scientific and technical activities | 765 | 7.5 |
| Administrative and support service activities | 608 | 6.0 |
| Education | 19 | 0.2 |
| Human health and social work activities | 1332 | 13.1 |
| Arts, entertainment and recreation | 64 | 0.6 |
| Total | 172 | 100.0 |

Source: NISR, IBES 2015 Survey
Table III.1.2 above illustrates that in 2015 IBES Wholesale and retail trade; repair of motor vehicles and motorcycles, Other service activities and Accommodation and food service activities were the dominating economic sectors occupying 37.6, 13.1, and 8.4 per cent of the total formal business enterprises respectively.

When all formal business enterprises are classified by their legal status, the outcome shows that more of them, 49.4 per cent are individually owned followed by company limited by shares, 22.0 per cent, as shown in Table III.1.3.

Table III.1.3 Distribution of enterprises by ownership, formal sector

| Legal status of the enterprise | Frequency | Percent |
| :--- | ---: | ---: |
| Individual owner | 5,030 | 49.4 |
| Company limited by shares | 2,233 | 22.0 |
| Company limited by guarantee | 18 | 0.2 |
| Company limited by both shares and guarantee | 12 | 0.1 |
| Unlimited company | 13 | 0.1 |
| Cooperative | 1002 | 9.9 |
| Government | 253 | 2.5 |
| NGO | 1,119 | 11.0 |
| Other | 492 | 4.8 |
| Total | 10,172 | 100.0 |

Source: NISR, IBES 2015 Survey
Chart III.1.1 Distribution of enterprises by size (number of employees), formal sector


Source: NISR, IBES 2015 Survey
Chart III.1.1 above highlights the distribution of businesses by size. It illustrates that slightly more than a half ii made of small enterprises employing between 4 and 30 persons. The big enterprises, those employing more than 100 persons, represent 3 per cent.

Table III.1.4 shows the distribution of formal enterprises by economic activity and the enterprise size. This shows for example that most manufacturing enterprises are small, 57.0 per cent, while more of education and construction companies are medium (employing between 30 and 101 employees), 48.0, and 37.5 per cent respectively.

Table III.1.4 Percentage of formal enterprises by size band within each activity, formal sector

| Main Economic Activity | Micro 1-3 | Small 4-30 | $\begin{array}{r} \text { Medium } 31- \\ 100 \end{array}$ | Big 100+ | Total | Freq. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mining and quarrying | 16.5 | 49.1 | 16.1 | 18.3 | 100 | 93 |
| Manufacturing | 28.2 | 57.0 | 9.3 | 5.6 | 100 | 693 |
| Electricity, gas, steam and air conditioning supply | 60.0 | 15.0 | 10.0 | 15.0 | 100 | 20 |
| Water supply; sewerage, waste management and remediation ac | 20.9 | 64.7 | 6.2 | 8.2 | 100 | 49 |
| Construction | 20.1 | 28.8 | 37.5 | 13.7 | 100 | 161 |
| Wholesale and retail trade; repair of motor vehicles and motorcy | 66.4 | 31.4 | 1.6 | 0.6 | 100 | 3,822 |
| Transportation and storage | 6.9 | 72.4 | 11.5 | 9.2 | 100 | 87 |
| Accommodation and food service activities | 23.6 | 70.0 | 5.3 | 1.2 | 100 | 853 |
| Information and communication | 25.8 | 57.9 | 12.0 | 4.3 | 100 | 117 |
| Financial and insurance activities | 13.3 | 82.1 | 1.9 | 2.7 | 100 | 774 |
| Real estate activities | 46.5 | 50.0 | 2.6 | 0.9 | 100 | 114 |
| Professional, scientific and technical activities | 47.3 | 50.6 | 1.4 | 0.7 | 100 | 425 |
| Administrative and support service activities | 52.5 | 26.7 | 10.5 | 10.3 | 100 | 175 |
| Education | 2.2 | 47.9 | 48.0 | 2.0 | 100 | 765 |
| Human health and social work activities | 9.6 | 71.8 | 15.0 | 3.6 | 100 | 608 |
| Arts, entertainment and recreation | 26.2 | 47.6 | 21.0 | 5.2 | 100 | 19 |
| Other service activities | 24.0 | 71.0 | 3.1 | 1.9 | 100 | 1,332 |
| Activities of extraterritorial organizations and bodies | 0.0 | 92.2 | 7.8 | 0.0 | 100 | 64 |
| Total | 38.3 | 51.3 | 8.1 | 2.3 | 100 | 10,172 |

Source: NISR, IBES 2015 Survey
Furthermore, as shown in Table III.1.5, almost three quarters ( 65.2 per cent) of all micro enterprises are concentrated in trade; while almost a half ( 44.5 per cent) of all medium enterprises are in education sector. Manufacturing is mainly located under big enterprises ( 16.4 per cent of all big ones).

Table III.1.5 Percentage of formal enterprises by activity within each size band, formal sector

| Main Economic Activity | Micro 1-3 | Small 4-30 | $\begin{array}{r} \hline \text { Medium 31- } \\ 100 \end{array}$ | Big 100+ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mining and quarrying | 0.4 | 0.9 | 1.8 | 7.1 | 0.9 |
| Manufacturing | 5.0 | 7.6 | 7.8 | 16.4 | 6.8 |
| Electricity, gas, steam and air conditioning supply | 0.3 | 0.1 | 0.2 | 1.3 | 0.2 |
| Water supply; sewerage, waste management and remediation ac | 0.3 | 0.6 | 0.4 | 1.7 | 0.5 |
| Construction | 0.8 | 0.9 | 7.3 | 9.3 | 1.6 |
| Wholesale and retail trade; repair of motor vehicles and motorcy | 65.2 | 23.0 | 7.4 | 10.1 | 37.6 |
| Transportation and storage | 0.2 | 1.2 | 1.2 | 3.4 | 0.9 |
| Accommodation and food service activities | 5.2 | 11.4 | 5.5 | 4.2 | 8.4 |
| Information and communication | 0.8 | 1.3 | 1.7 | 2.1 | 1.2 |
| Financial and insurance activities | 2.6 | 12.2 | 1.8 | 8.8 | 7.6 |
| Real estate activities | 1.4 | 1.1 | 0.4 | 0.4 | 1.1 |
| Professional, scientific and technical activities | 5.2 | 4.1 | 0.7 | 1.3 | 4.2 |
| Administrative and support service activities | 2.4 | 0.9 | 2.2 | 7.6 | 1.7 |
| Education | 0.4 | 7.0 | 44.5 | 6.3 | 7.5 |
| Human health and social work activities | 1.5 | 8.4 | 11.1 | 9.2 | 6.0 |
| Arts, entertainment and recreation | 0.1 | 0.2 | 0.5 | 0.4 | 0.2 |
| Other service activities | 8.2 | 18.1 | 5.0 | 10.7 | 13.1 |
| Activities of extraterritorial organizations and bodies | - | 1.1 | 0.6 | - | 0.6 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| Freq. | 3,891 | 5,218 | 825 | 238 | 10,172 |

## Source: NISR, IBES 2015 Survey

Table III.1.6 shows the percentage by type of ownership of formal enterprises (grossed to the population of estimated total numbers of enterprises). For example, there were an estimated 9,208 formal enterprises owned by Rwandan residents against 319 owned by non-residents.

Table III.1.6 Distribution of enterprises by economic activity and ownership, formal sector

| Main Economic Activity | Government | Rwandan Resident | Foreign Resident | Non- <br> Resident | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mining and quarrying | 1.3 | 90.1 | 2.3 | 6.3 | 100 |
| Manufacturing | 0.6 | 89.3 | 6.2 | 3.9 | 100 |
| Electricity, gas, steam and air conditioning supply | 10.0 | 72.5 | 0.0 | 17.5 | 100 |
| Water supply; sewerage, waste management and remediation ac | 0.3 | 74.9 | 0.6 | 24.3 | 100 |
| Construction | 0.6 | 76.0 | 16.4 | 6.9 | 100 |
| Wholesale and retail trade; repair of motor vehicles and motorcy | 1.0 | 92.4 | 4.8 | 1.8 | 100 |
| Transportation and storage | 2.3 | 69.9 | 23.0 | 4.8 | 100 |
| Accommodation and food service activities | 2.1 | 96.9 | 0.6 | 0.4 | 100 |
| Information and communication | 1.7 | 78.5 | 15.7 | 4.1 | 100 |
| Financial and insurance activities | 4.9 | 87.9 | 2.5 | 4.7 | 100 |
| Real estate activities | 0.9 | 85.1 | 11.8 | 2.3 | 100 |
| Professional, scientific and technical activities | 0.0 | 89.6 | 5.1 | 5.3 | 100 |
| Administrative and support service activities | 0.9 | 95.7 | 1.7 | 1.7 | 100 |
| Education | 3.4 | 88.0 | 4.4 | 4.2 | 100 |
| Human health and social work activities | 2.6 | 80.8 | 6.1 | 10.6 | 100 |
| Arts, entertainment and recreation | 0.0 | 79.0 | 5.2 | 15.7 | 100 |
| Other service activities | 0.8 | 96.1 | 2.2 | 0.9 | 100 |
| Activities of extraterritorial organizations and bodies | 2.4 | 54.4 | 35.4 | 7.8 | 100 |
| Total | 1.6 | 90.5 | 4.7 | 3.1 | 100 |
| Freq. | 165 | 9,208 | 480 | 319 | 10,172 |

Source: NISR, IBES 2015 Survey

The distribution of formal business enterprise by age and economic activity, seen in Table III.1.7, demonstrates that they are dominated by young ones (less than 5 years old), at 47.9 per cent, while those whose operations started 20 or more years ago was just 8.4 per cent.

Table III.1.7 Distribution of enterprises by age and main economic activity, formal sector

| Economic activity/Years in operations | $<\mathbf{3}$ | $\mathbf{3 - 5}$ | $\mathbf{6 - 9}$ | $\mathbf{1 0 - 1 4}$ | $>=\mathbf{1 5}$ | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Mining and quarrying | 39.8 | 38.7 | 15.1 | 2.2 | 4.3 | 100.0 |
| Manufacturing | 28.0 | 30.9 | 22.9 | 9.7 | 8.4 | 100.0 |
| Electricity, gas, steam and air conditioning supply | 30.0 | 5.0 | 65.0 | 0.0 | 0.0 | 100.0 |
| Water supply; sewerage, waste management and |  |  |  |  |  |  |
| remediation activities |  | 16.3 | 77.6 | 0.0 | 0.0 | 100.0 |
| Construction | 16.8 | 16.8 | 47.2 | 3.7 | 14.9 | 100.0 |
| Wholesale and retail trade; repair of motor vehicles | 34.1 | 34.3 | 20.8 | 6.5 | 4.3 | 100.0 |
| and motorcycles |  | 17.2 | 36.8 | 33.3 | 5.7 | 6.9 |
| 100.0 |  |  |  |  |  |  |
| Transportation and storage | 51.0 | 28.0 | 10.8 | 6.8 | 3.3 | 100.0 |
| Accommodation and food service activities | 15.4 | 47.9 | 23.9 | 12.0 | 0.9 | 100.0 |
| Information and communication | 12.8 | 24.9 | 53.1 | 3.6 | 5.7 | 100.0 |
| Financial and insurance activities | 21.1 | 46.5 | 20.2 | 10.5 | 0.9 | 100.0 |
| Real estate activities | 24.9 | 32.9 | 27.1 | 6.6 | 8.7 | 100.0 |
| Professional, scientific and technical activities | 33.1 | 27.4 | 32.0 | 4.0 | 3.4 | 100.0 |
| Administrative and support service activities | 11.0 | 11.4 | 19.3 | 9.4 | 48.9 | 100.0 |
| Education | 22.2 | 4.9 | 15.3 | 10.4 | 47.2 | 100.0 |
| Human health and social work activities | 15.8 | 52.6 | 10.5 | 5.3 | 15.8 | 100.0 |
| Arts, entertainment and recreation | 28.4 | 14.3 | 11.9 | 11.7 | 33.9 | 100.0 |
| Other service activities | 15.6 | 34.4 | 3.1 | 1.6 | 45.3 | 100.0 |
| Activities of extraterritorial organizations and | $\mathbf{2 8 . 9}$ | $\mathbf{2 6 . 5}$ | $\mathbf{2 2 . 1}$ | $\mathbf{7 . 6}$ | $\mathbf{1 4 . 9}$ | $\mathbf{1 0 0 . 0}$ |
| bodies |  |  |  |  |  |  |

Source: NISR, IBES 2015 Survey

Table III.1.7 also shows that the sectors that have the most old enterprises are: education sector, 48.9 per cent; Human Health and Social Work, 47.2 per cent; Extraterritorial, 45.3 per cent; whereas, sectors with more young enterprises are: Accommodation and food service activities, 51.0 per cent; Mining and quarrying, 39.8 per cent, and trade 34.1 per cent.

Table III.1.8 shows the distribution of formal sector enterprises by size and age. For example, 66.4 per cent of all formal micro enterprises (with 3 or fewer employees) have been established in the last 5 years, whereas 18.9 per cent of large enterprises (with 100 or more employees) have been established at least 20 years ago.

Table III.1.8 Distribution of enterprises by age and size, formal sector

| Size (employees) | Year of business commencement |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | < $=5$ Years >5-10 Years 10-15 Years 15-20 Years |  |  |  | $20+$ Years | Total | Freq. |
| Micro 1-3 | 66.4 | 23.9 | 6.0 | 2.5 | 1.3 | 100 | 3,891 |
| Small 4-30 | 39.7 | 31.0 | 10.4 | 10.3 | 8.7 | 100 | 5,217 |
| Medium 31-100 | 16.8 | 21.6 | 10.6 | 14.1 | 36.9 | 100 | 825 |
| Big $100+$ | 34.2 | 22.2 | 13.0 | 11.7 | 18.9 | 100 | 238 |
| Total | 47.9 | 27.3 | 8.8 | 7.7 | 8.4 | 100 | 10,172 |

Source: NISR, IBES 2015 Survey
Table III.1.9 shows the numbers of male and female employees in the formal sector by main economic activity.

Table III.1.9: Numbers of employees by gender and activity, formal sector

| Main Economic Activity | Number of Workers |  |  |
| :---: | :---: | :---: | :---: |
|  | Males | Females | Total |
| Mining and quarrying | 4,069 | 660 | 4,729 |
| Manufacturing | 17,401 | 8,850 | 26,251 |
| Electricity, gas, steam and air conditioning supply | 1,157 | 217 | 1,374 |
| Watersupply; sewerage, waste management and remediation activities | 765 | 548 | 1,313 |
| Construction | 13,420 | 2,862 | 16,282 |
| Wholesale and retail trade; repair of motor vehicles and motorcycles | 16,104 | 5,826 | 21,930 |
| Transportation and storage | 2,415 | 690 | 3,105 |
| Accommodation and food service a ctivities | 6,782 | 3,776 | 10,558 |
| Information and communication | 1,897 | 720 | 2,617 |
| Financial and insurance a ctivities | 7,495 | 6,179 | 13,674 |
| Real estate activities | 535 | 243 | 778 |
| Professional, scientific and technical activities | 2,482 | 947 | 3,429 |
| Administrative and support service a ctivities | 15,813 | 2,415 | 18,228 |
| Education | 16,249 | 9,546 | 25,795 |
| Human health and social work activities | 7,818 | 6,615 | 14,433 |
| Arts, entertainment and recreation | 544 | 246 | 790 |
| Other service a ctivities | 13,134 | 4,183 | 17,317 |
| Activities of extraterritorial organizations and bodies | 602 | 465 | 1,067 |
| Total | 128,681 | 54,986 | 183,667 |

Source: NISR, IBES 2015 Survey

### 3.2 FORMAL SECTOR RESULTS BY MAIN ECONOMIC ACTIVITY

This part is split into seven sections in which the results are analysed for formal sector enterprises in the IBES survey, and considers their activity by main industry. The details on acquisition and disposal of fixed assets are presented in the last section, specifically:

Section III.2.1: Industry sector<br>Section III.2.2: Services sector<br>Section III.2.3: Financial sector<br>Section III.2.4: Education sector<br>Section III.2.5: Health sector<br>Section III.2.6: NPISH sector<br>Section III.2.7: Acquisition and disposal of fixed assets

The activities of the sectors dominated by non-market activity (public administration and defence, Health and Social Work and Education) are not considered here.

Note that the results in this section are based on a weighted set of the data, using the methodology described in Chapter II. Importantly, each business in the IBES sample is regarded as representing a similar set of enterprises in the population of businesses as a whole. The largest enterprises are treated as representing only themselves, while the data for smaller enterprises have been multiplied by a factor (between 5 and 15, depending on their economic activity and number of employees). The results also include a small number of imputations for enterprises with more than 30 employees for which a survey response was not received. The counts of number of enterprises in the tables in this chapter therefore differ slightly from those in chapter II, which was limited to the actual number of responses received by NISR.

## Section III.2.1: Industry sector

## A. Introduction

In this report, the industry sector is made of the following five economic sectors: Mining and quarrying, Manufacturing, Electricity, gas, steam and air conditioning supply, Water supply; sewerage, waste management and remediation activities, and Construction.

Mining and quarrying sector includes the extraction of minerals occurring naturally as solids (coal and ores), liquids (petroleum) or gases (natural gas). Extraction can be achieved by different methods such as underground or surface mining, well operation, seabed mining etc. This also includes supplementary activities aimed at preparing the crude materials for marketing, for example, crushing, grinding, cleaning, drying, sorting, concentrating ores, liquefaction of natural gas and agglomeration of solid fuels. These operations are often carried out by the units that extracted the resource and/or others located nearby. Manufacturing includes the physical or chemical transformation of materials, substances, or components into new products. The materials, substances, or components transformed are raw materials that are products of agriculture, forestry, fishing, mining or quarrying as well as products of other manufacturing activities. Substantial alteration, renovation or reconstruction of goods is generally considered to be manufacturing.

Electricity, gas, steam and air conditioning supply includes the activity of providing electric power, natural gas, steam, hot water and the like through a permanent infrastructure (network) of lines, mains and pipes. The dimension of the network is not decisive; also included are the distribution of electricity, gas, steam, hot water and the like in industrial parks or residential buildings. This, therefore, includes the operation of electric and gas utilities, which generate, control and distribute electric power or gas. Also included is the provision of steam and air-conditioning supply. This excludes the operation of water and sewerage utilities and also the (typically long-distance) transport of gas through pipelines.

Water supply; sewerage, waste management and remediation activities includes activities related to the management (including collection, treatment and disposal) of various forms of waste, such as solid or nonsolid industrial or household waste, as well as contaminated sites. The output of the waste or sewage treatment process can either be disposed of or become an input into other production processes. Activities of water supply are also included, since they are often carried out in connection with, or by units also engaged in, the treatment of sewage.

Construction includes general construction and specialized construction activities for buildings and civil engineering works. It includes new work, repair, additions and alterations, the erection of prefabricated buildings or structures on the site and also construction of a temporary nature.

General construction is the construction of entire dwellings, office buildings, stores and other public and utility buildings, farm buildings etc., or the construction of civil engineering works such as motorways, streets, bridges, tunnels, railways, airfields, harbours and other water projects, irrigation systems, sewerage systems, industrial facilities, pipelines and electric lines, sports facilities etc.

This work can be carried out on own account or on a fee or contract basis. Portions of the work and sometimes even the whole practical work can be subcontracted out. A unit that carries the overall responsibility for a construction project is classified here. Also included is the repair of buildings and engineering works, the complete construction of buildings, the complete construction of civil engineering works, as well as specialized construction activities, if carried out only as a part of the construction process.

The renting of construction equipment with operator is classified with the specific construction activity carried out with this equipment. This also includes the development of building projects for buildings or civil engineering works by bringing together financial, technical and physical means to realize the construction projects for later sale. If these activities are carried out not for later sale of the construction projects, but for their operation (e.g. renting of space in these buildings, manufacturing activities in these plants), the unit would not be classified here, but according to its operational activity, i.e. real estate, manufacturing etc.

## B. Analysis of industry sector

The results of IBES 2015 show that 69 percent of all enterprises in industry sector are in manufacturing. Construction sector occupies the second position with 16 percent. The smallest sector in the industry sector with fewer enterprises is Electricity, gas, steam and air condition sub sector, see chart III.2.1.

Chart III.2.1.1 Distribution of industries shares


Source: NISR, IBES 2015 Survey
The survey estimates show that in total more than 49 thousand persons are employed in the industry sector with more employees in the manufacturing sub-sector where we have more than a half of all employees, 26.8 thousand. The more the number of companies in a specific sector the more persons are employed, see chart III.2.2.

Chart III.2.1.2 Distribution of employees by economic sectors (000s)


Source: NISR, IBES 2015 Survey
Table III.2.1.1 below highlights the distribution of income components by industrial activities. The results show that manufactured goods have yielded more income, Frw 515.9 billion. On the second position is the construction work done which produced Frw 416.9 billion of revenue.

Table III.2.1.1: Income statement for industry sector, Frw billion


Source: NISR, IBES 2015 Survey

Table III.2.1.2 below highlights the distribution of expenditure components by industrial activities. The purchase of raw materials and construction materials have been bought more as they also yielded more income than others.

Table III.2.1.2: Expenditure statement for industry sector, Frw billion

| Expenditure components |  |  |  |  |  | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Purchases of goods for resale | 52.5 | 17.4 | - | - | 1.0 | 70.9 |
| Purchases of raw materials, etc., used in manufacturing | 21.9 | 280.8 | - | 6.4 | 0.8 | 309.9 |
| Fuel used for mining \& quarrying | 11.1 | 19.9 | 0.3 | 0.2 | - | 31.5 |
| Construction sub-contracts, equipment hire, fuel, materials | - | - | - | - | 236.3 | 236.3 |
| Purchases of food and drinks for catering \& bar services | - | 0.4 | - | - | - | 0.4 |
| Rent of land paid / payable | 0.0 | 0.7 | 0.1 | 0.0 | 2.7 | 3.5 |
| Rent of buildings paid / payable | 0.2 | 2.4 | 0.1 | 0.0 | 3.1 | 5.8 |
| Other goods \& services purchased (not interest, etc see below) | 5.5 | 68.5 | 76.8 | 2.7 | 70.4 | 224.0 |
| Wages \& salaries paid (Social security \& other benefits included) | 7.9 | 41.7 | 5.6 | 1.5 | 33.7 | 90.3 |
| Interests paid (excluding other bank charges) | 0.4 | 23.0 | 6.4 | 0.0 | 13.2 | 43.1 |
| Business licenses, rates and fees payable to government | 1.2 | 2.4 | 0.9 | 1.6 | 1.9 | 8.0 |
| Depreciation charges for the year on fixed assets | 1.8 | 36.5 | 11.9 | 3.6 | 18.8 | 72.6 |
| All other costs, losses, provisions, etc. | 5.6 | 14.3 | 9.3 | - | 12.0 | 41.2 |
| Total | 108.2 | 507.0 | 111.5 | 16.0 | 394.3 | 1,137.1 |

Source: NISR, IBES 2015 Survey

Table III.2.1.3 below displays the summary income and expenditure statement by enterprise size and the change in inventory.

Table III.2.1.3: Summary statement by enterprise size, Frw billion

| Enterprise size | Net profit Total (loss) before |  |  | Value of the total change in inventories |
| :---: | :---: | :---: | :---: | :---: |
|  | Total income expenditure |  | tax of the |  |
|  | 2015 | 2015 | year |  |
| <=3 | 1.6 | 1.6 | 0.2 | 0.1 |
| $>3,<=9$ | 30.1 | 31.1 | 46.6 | 47.6 |
| $>9,<=19$ | 104.4 | 79.2 | 48.0 | 22.9 |
| $>19,<=99$ | 303.2 | 298.8 | 11.0 | 6.6 |
| 100+ | 731.6 | 726.4 | 50.1 | 44.9 |
| Total | 1,171.0 | 1,137.1 | 156.0 | 122.1 |

Source: NISR, IBES 2015 Survey

Table III.2.1.4 summarizes assets of the industry sector. Mining and construction sectors have more assets in 2015 Frw910.5 billion and Frw769.4 billion respectively.

Table III.2.1.4: Summary assets of the industry sector, Frw billion

| RCPA Code | B | C | D | D | E | F | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  | $\begin{aligned} & \text { İ } \\ & \bar{\circ} \\ & \frac{1}{3} \\ & \sqrt{n} \\ & \frac{1}{4} \\ & \frac{\pi}{3} \end{aligned}$ |  |  | Total |
| Non-current assets | 224.0 | 534.8 | 475.0 |  | 0.9 | 196.3 | 1,431.1 |
| Fixed assets | 222.4 | 437.7 | 204.5 |  | 0.9 | 142.1 | 1,007.7 |
| Land | 2.5 | 49.4 | 0.0 |  | - | 8.3 | 60.2 |
| Buildings | 3.7 | 73.6 | 1.1 |  | 0.0 | 8.6 | 87.1 |
| Vehicles and Machines | 215.2 | 247.9 | 188.2 |  | 0.2 | 117.8 | 769.2 |
| Others | 1.0 | 67.0 | 15.2 |  | 0.8 | 7.4 | 91.3 |
| Work in progress | 0.1 | 69.5 | 15.7 |  | - | 13.2 | 98.6 |
| Other investments | 1.5 | 27.5 | 254.7 |  | 0.0 | 41.0 | 324.7 |
| Current assets | 686.5 | 234.6 | 51.9 |  | 0.5 | 645.8 | 1,619.2 |
| Inventories | 407.5 | 114.8 | 9.4 |  | 0.1 | 356.3 | 888.2 |
| Debtors \& other receivables | 109.8 | 76.5 | 36.3 |  | 0.3 | 235.1 | 457.9 |
| Cash and cash equivalents | 169.2 | 43.3 | 6.2 |  | 0.1 | 54.3 | 273.1 |
| Total assets | 910.5 | 769.4 | 526.9 |  | 1.4 | 842.1 | 3,050.3 |

Source: NISR, IBES 2015 Survey

The following table summarizes the owners' equity and liabilities of the industry sector.

Table III.2.1.5: Summary equity and liabilities, Frw billion

| RCPA Code | B | C | D | E | F | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Liabilities |  |  |  |  |  | Total |
| Equity | (37.4) | 300.4 | 87.0 | 0.6 | 243.1 | 593.7 |
| Share capital | 281.8 | 233.0 | 71.6 | 0.1 | 98.1 | 684.6 |
| Reserves | (10.6) | 48.6 | (1.3) | 0.1 | 136.8 | 173.7 |
| Other equity | (308.7) | 18.8 | 16.7 | 0.4 | 8.2 | (264.6) |
| Non-current liabilities | 25.2 | 211.9 | 380.6 | 0.7 | 268.2 | 886.6 |
| Loans and borrowings | 3.8 | 164.5 | 78.2 | 0.5 | 226.3 | 473.3 |
| Other non-current liabilities | 21.4 | 47.4 | 302.4 | 0.2 | 41.9 | 413.3 |
| Current liabilities | 922.7 | 257.1 | 59.3 | 0.2 | 330.8 | 1,570.1 |
| Total-Liabilility | 910.5 | 769.4 | 526.9 | 1.4 | 842.1 | 3,050.3 |

Source: NISR, IBES 2015 Survey
The value of produced quarrying and mining products has amounted to Frw 48.8 billion in 2015 with more of mined coltan worth Frw 23.2 billion (Chart III.2.1.3).

Chart III.2.1.3 Value of the produced quarrying and mining products, Frw Billion


Source: NISR, IBES 2015 Survey

Table III.2.1.6 below depicts the distribution of details on goods produced or processed made of all manufactured food, beverages and tobacco. More food items have been produced, that is Frw 193.8 billion against Frw 103.3 billion of manufactured beverage and tobacco products.

Table III.2.1.6: Details of manufactured food, beverages and tobacco, Frw billion

| Type of products |  |  | - |
| :---: | :---: | :---: | :---: |
| Meat and fish products | 1.2 | 0.0 | 1.2 |
| Vegetable and fruitjuices | 4.8 | 0.0 | 4.8 |
| Other vegetables, fruit and nut products | 0.2 | 0.0 | 0.2 |
| Animal and vegetableoils and fats | 7.2 | 0.0 | 7.2 |
| Dairy products | 16.1 | 0.1 | 16.1 |
| Maize flour | 5.9 | 0.0 | 5.9 |
| Wheat flour | 44.6 | 0.0 | 44.6 |
| Cassava flour | 0.1 | 0.0 | 0.1 |
| Rice, semi- or wholly milled | 8.5 | 0.0 | 8.5 |
| Bakery products | 2.1 | 0.0 | 2.2 |
| Animal feed | 3.1 | 0.0 | 3.1 |
| Coffee, decaffeinated or roasted | 18.0 | 0.0 | 18.0 |
| Tea dried | 61.0 | 0.0 | 61.0 |
| Sugar refined | 6.3 | 0.0 | 6.3 |
| Other processed food products | 10.1 | 0.0 | 10.1 |
| Modern beer | 0.0 | 73.5 | 73.5 |
| Traditional beer | 0.4 | 1.3 | 1.7 |
| Other alcohol | 0.0 | 0.8 | 0.8 |
| Soft drinks | 0.0 | 25.1 | 25.1 |
| Drinking water | 4.2 | 0.5 | 4.7 |
| Tobacco products | 0.0 | 2.0 | 2.0 |
| Total | 193.8 | 103.3 | 297.2 |

Source: NISR, IBES 2015 Survey

Table III.2.1.7 presents the details of goods produced or processed. Manufacturing of metal products, machinery and equipment has the biggest share at Frw 72.5 billion followed by Chemicals, rubber and plastic products worth Frw 31.8 billion.

Table III.2.1.7: Details of goods produced or processed, Frw billion

| Type of products |  | Manufacturing of wood \& paper; printing |  |  |  |  | ¢0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Textiles, clothing, footwear and leather goods | 3.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 3.7 |
| Wood paper and printing products; furniture | 0.0 | 12.2 | 0.2 | 0.0 | 0.0 | 1.4 | 14.2 |
| Chemicals, rubber and plastic products | 0.0 | 2.9 | 23.5 | 0.0 | 2.0 | 11.0 | 39.4 |
| Manufactured non-metallic mineral products | 0.0 | 0.0 | 0.0 | 20.1 | 11.7 | 0.0 | 32.5 |
| Manufacturing of metal products, machinery and equipment | 0.0 | 0.0 | 0.0 | 0.0 | 58.7 | 1.6 | 77.5 |
| Other manufactured products, please specify | 0.1 | 1.4 | 8.0 | 0.0 | 0.1 | 0.5 | 13.6 |
| Total | 3.8 | 16.5 | 31.8 | 20.1 | 72.5 | 14.5 | 181.0 |

Source: NISR, IBES 2015 Survey

The manufactured textiles, clothing, footwear and leather goods are the least produced items with the value of Frw 3.8 billion. In total, the value of all produced or processed products was Frw 181.0 billion in 2015.

Table III.2.1.8: Purchases of raw materials, Frw billion


Source: NISR, IBES 2015 Survey

The total value of all purchased raw materials in 2015 was frw 302.8 billion made of mainly: Cereals, Metals and metal ores, Other agricultural crops; trees, and Chemicals, rubber and plastic products. Table III.2.1.8 gives more details.

Purchases of fuel for manufacturing, mining and quarrying were valued at Frw 30.2 billion. The following sectors were the most buyers Mining and quarrying, Manufacturing of non-metallic mineral products, Manufacturing of food, Manufacturing of chemicals, rubber and plastic products. The most purchased product category was made of the petroleum products. Table III.2.1.9 gives more details.

Table III.2.1.9: Purchases of fuel for manufacturing, mining and quarrying, Frw billion

| Type of products | Firewood, <br> charcoal | Coal | Petroleum <br> products | Electricity | Natural <br> gas | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Mining and quarrying | 0.1 | 0.0 | 10.5 | 0.4 | 0.0 | 11.1 |
| Manufacturing of food | 0.7 | 0.0 | 1.9 | 2.1 | 0.0 | 4.2 |
| Manufacturing of beverages and tobacco | 0.0 | 0.0 | 0.8 | 0.4 | 0.0 | 1.2 |
| Manufacturing of textiles, clothing and leather good | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Manufacturing of wood and paper; printing | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.4 |
| Manufacturing of chemicals, rubber and plastic prod | 0.0 | 0.0 | 0.4 | 0.2 | 0.1 | 2.5 |
| Manufacturing of non-metallic mineral products | 0.0 | 0.7 | 5.9 | 1.7 | 0.0 | 8.4 |
| Manufacturing of metal products, machinery and eqı | 0.0 | 0.0 | 1.4 | 0.1 | 0.3 | 1.8 |
| Furniture and other manufacturing | 0.0 | 0.0 | 0.0 | 0.1 | 0.0 | 0.1 |
| Total | $\mathbf{0 . 9}$ | $\mathbf{0 . 8}$ | $\mathbf{2 1 . 4}$ | $\mathbf{5 . 5}$ | $\mathbf{0 . 4}$ | $\mathbf{3 0 . 2}$ |

Source: NISR, IBES 2015 Survey
Chart III.2.1.4 Value of construction work done, Frw Billion


Source: NISR, IBES 2015 Survey

Chart III.2.1.4 summarizes the distribution of the value of the construction work done. The total value of the constructed structures is Frw 369.1 billion. Roads and bridges and non-residential buildings were the most constructed structures with Frw 184.1 billion and Frw 138.0 billion respectively.

The construction expenses were Frw 236.3 billion. More money was spent on Quarry products (sand, gravel, stone etc), Payments to sub-contractors, Cement purchased, Fuel used in construction work, Iron and steel sheets, bars and rods, and Hire of construction equipment. Chart III.2.1.5 summarizes the distribution of the value of the construction expenses.

Chart III.2.1.5 Values of construction expenses, Frw Billion


Source: NISR, IBES 2015 Survey

The distribution of industrial enterprises by employment size illustrates that more of them are in the category of enterprises which employ between 4 and 9 employees, 28.3 per cent, while the category with fewer enterprises are in the category that employ more than 100 employees, see Chart III.2.1.6.

Chart III.2.1.6 Distribution of industries by employment size band


Source: NISR, IBES 2015 Survey
The observation of Chart III.2.1.7 below demonstrates that out of 49.1 thousand employees in the industrial sector 34.5 thousand work in the very large enterprises with 100 and more employees. Therefore, very large
enterprises with 100 and more employees each employ more persons even though they represent 8.4 per of all industrial enterprises, see Chart III.2.1.6.

Chart IIII.2.1.7 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey

## Section III.2.2: Services sector

## A. Introduction

The services sector is made of trade, transportation, accommodation, information and communication, real estate activities, professional, scientific and technical services, administrative and support services, arts, other services except financial, education, and health.

## i. Wholesale and retail trade; repair of motor vehicles and motorcycles

Wholesale and retail trade; repair of motor vehicles and motorcycles includes wholesale and retail sale (i.e. sale without transformation) of any type of goods and the rendering of services incidental to the sale of these goods. Wholesaling and retailing are the final steps in the distribution of goods. Goods bought and sold are also referred to as merchandise.

Also included are the repair of motor vehicles and motorcycles. Sale without transformation is considered to include the usual operations (or manipulations) associated with trade, for example sorting, grading and assembling of goods, mixing (blending) of goods (for example sand), bottling (with or without preceding bottle cleaning), packing, breaking bulk and repacking for distribution in smaller lots, storage (whether or not frozen or chilled), cleaning and drying of agricultural products, cutting out of wood fiberboards or metal sheets as secondary activities.
Wholesale and retail trade; repair of motor vehicles and motorcycles includes all activities related to the sale and repair of motor vehicles and motorcycles, include all other sale activities. The distinction between wholesale and retail sale is based on the predominant type of customer. Wholesale is the resale (sale
without transformation) of new and used goods to retailers, to industrial, commercial, institutional or professional users, or to other wholesalers, or involves acting as an agent or broker in buying goods for, or selling goods to, such persons or companies. The principal types of businesses included are merchant wholesalers, i.e. wholesalers who take title to the goods they sell, such as wholesale merchants or jobbers, industrial distributors, exporters, importers, and cooperative buying associations, sales branches and sales offices (but not retail stores) that are maintained by manufacturing or mining units apart from their plants or mines for the purpose of marketing their products and that do not merely take orders to be filled by direct shipments from the plants or mines. Also included are merchandise brokers, commission merchants and agents and assemblers, buyers and cooperative associations engaged in the marketing of farm products. Wholesalers frequently physically assemble, sort and grade goods in large lots, break bulk, repack and redistribute in smaller lots, for example pharmaceuticals; store, refrigerate, deliver and install goods, engage in sales promotion for their customers and label design.

Retailing is the resale (sale without transformation) of new and used goods mainly to the general public for personal or household consumption or utilization, by shops, department stores, stalls, mail-order houses, door-to-door sales persons, hawkers and peddlers, consumer cooperatives, auction houses etc. Most retailers take title to the goods they sell, but some act as agents for a principal and sell either on consignment or on a commission basis.

## ii. Transportation and storage

Transportation and storage includes the provision of passenger or freight transport, whether scheduled or not, by rail, pipeline, road, water or air and associated activities such as terminal and parking facilities, cargo handling, storage etc. Included in this category is the renting of transport equipment with driver or operator. Also included are postal and courier activities.

This category excludes maintenance and repair of motor vehicles which is classified in the Wholesale and retail trade; repair of motor vehicles and motorcycles, and other transportation equipment which is classified in manufacturing. Also excluded in this class is the construction, maintenance and repair of roads, railroads, harbours, airfields, which is included in Construction, as well as the renting of transport equipment without driver or operator which is found in Administrative and support service activities.

## iii. Accommodation and food service activities

This section includes the provision of short-stay accommodation for visitors and other travellers and the provision of complete meals and drinks fit for immediate consumption. The amount and type of supplementary services provided within this section can vary widely.

This section excludes the provision of long-term accommodation as primary residences, which is classified in Real estate activities. Also excluded is the preparation of food or drinks that are either not fit for immediate consumption or that are sold through independent distribution channels, i.e. through wholesale or retail trade activities. The preparation of these foods is classified in Manufacturing.

## iv. Information and communication

Information and communication includes the production and distribution of information and cultural products, the provision of the means to transmit or distribute these products, as well as data or
communications, information technology activities and the processing of data and other information service activities.

The main components are publishing activities, including software publishing, motion picture and sound recording activities, radio and programming activities, telecommunications activities and information technology activities and other information service activities.

Publishing includes the acquisition of copyrights to content (information products) and making this content available to the general public by engaging in (or arranging for) the reproduction and distribution of this content in various forms. All the feasible forms of publishing (in print, electronic or audio form, on the internet, as multimedia products such as CD-ROM reference books etc.) are included.

## v. Real estate activities

This section includes acting as lessors, agents and/or brokers in one or more of the following: selling or buying real estate, renting real estate, providing other real estate services such as appraising real estate or acting as real estate escrow agents. Activities in this section may be carried out on own or leased property and may be done on a fee or contract basis. Also included is the building of structures, combined with maintaining ownership or leasing of such structures. This section includes real estate property managers.

## vi. Professional, scientific and technical activities

This section includes specialized professional, scientific and technical activities. These activities require a high degree of training, and make specialized knowledge and skills available to users like legal, accounting, and photographic activities.

## vii. Administrative and support service activities

This section includes a variety of activities that support general business operations. These activities differ from those in Professional, scientific and technical activities, since their primary purpose is not the transfer of specialized knowledge.

## viii. Arts, entertainment and recreation

This section includes a wide range of activities to meet varied cultural, entertainment and recreational interests of the general public, including live performances, operation of museum sites, gambling, sports and recreation activities.

## ix. Other service activities

This section (as a residual category) includes the activities of membership organizations, the repair of computers and personal and household goods and a variety of personal service activities not covered elsewhere.

## B. Analysis of the services sector

In this report the services sector consists of the following sectors:
Wholesale and retail trade; repair of motor vehicles and motorcycles

## Transportation and storage

Accommodation and food service activities
Information and communication
Real estate activities
Professional, scientific and technical activities
The below chart III.2.2.1 suggests that the Wholesale and retail trade; repair of motor vehicles and motorcycles sector holds 61.7 per cent enterprises whereas the Real estate activities sector has 0.3 per cent enterprises.

Chart III.2.2.1 Distribution of enterprises by services type


Source: NISR, IBES 2015 Survey
The next below chart III.2.2.2 illustrates that Wholesale and retail trade; repair of motor vehicles and motorcycles sector employ 21.7 thousand people while the Real estate activities sector employs only 0.6 thousand. This goes in line with the previous Chart III.2.2.1 that suggested that the said large sector holds more enterprises.

Chart IIII.2.2.2 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey
The income statement for service sector clearly indicates that the sale of goods in the same condition as purchased yielded more income (RWF 1,848.4 billion) than other components across all service sectors as shown by the below Table III.2.2.1.

Table III.2.2.1: Income statement for service sector, Frw billion

| Income components |  |  |  |  |  |  |  |  |  | ¢ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales of goods in the same condition as purchased | 1,828.4 | 5.8 | 2.2 | 7.5 | 0.0 | 0.3 | 4.2 | - | 0.0 | 1,848.4 |
| Sales of manufactured, mined or quarried products | 4.8 | - | - | - | - | 0.0 | - | 0.0 | 0.2 | 5.0 |
| Sales of electricity | 0.8 | - | - | 0.2 | - | - | - | - | - | 1.0 |
| Sales of water by pipe or bouser | - | - | - | - | - | - | - | - | 0.0 | 0.0 |
| Construction work done | 4.7 | - | - | - | - | - | - | - | - | 4.7 |
| Delivery charges if invoiced separately | 0.0 | - | - | - | - | - | - | - | - | 0.0 |
| Transport, storage and travel services rendered | 4.2 | 150.2 | 0.1 | - | - | 0.6 | 5.7 | - | 0.0 | 160.8 |
| Hotel \& catering services | 0.3 | 1.7 | 89.3 | - | - | 0.2 | 0.5 | - | 0.9 | 92.9 |
| Telecommmunication \& internet connections | 0.1 | - | 0.5 | 161.0 | - | - | - | - | - | 161.6 |
| Sales of professional \& scientific services | 0.0 | 2.2 | - | 4.8 | 0.1 | 39.5 | 1.7 | - | 1.6 | 49.7 |
| Rent of land receivable | 0.2 | - | 0.0 | - | 0.1 | - | - | - | - | 0.2 |
| Rent of buildings received / receivable | 2.2 | 0.0 | 0.4 | - | 3.5 | 0.0 | - | - | 0.0 | 6.1 |
| Dividends or other profits realised | 0.4 | 0.1 | 0.1 | 0.0 | 0.0 | 0.2 | - | - | - | 0.9 |
| All other income | 20.5 | 70.2 | 3.6 | 28.3 | 17.3 | 12.7 | 40.1 | 19.2 | 5.9 | 217.9 |
| TOTAL INCOME FOR THE YEAR 2015 | 1,868.1 | 230.2 | 96.3 | 201.8 | 21.0 | 53.6 | 52.1 | 19.2 | 8.6 | 2,550.9 |

Source: NISR, IBES 2015 Survey

Table III.2.1.2 highlights the distribution of expenditure components by industrial activities. The purchase of raw materials and construction materials have been bought more as they also yielded more income than others.

Table III.2.2.2: Expenditure statement for services sector, Frw billion


Source: NISR, IBES 2015 Survey
Table III.2.2.3 below displays the summary income and expenditure statement by enterprise size and the change in inventory.

Table III.2.2.3: Summary statement by enterprise size for the services sector, Frw billion

|  | Total <br> Enterprise size <br> incomendit | 2015 <br> ure 2015 | Net Value of <br> profit <br> (loss) | the total <br> change |
| :--- | ---: | ---: | ---: | ---: |
| $<=3$ | 294.7 | 295.8 | 3.2 | 4.3 |
| $>3,<=9$ | 304.7 | 303.8 | 5.8 | 4.9 |
| $>9,<=19$ | 345.8 | 329.5 | 16.5 | 0.3 |
| $>19,<=99$ | 972.2 | $1,013.8$ | $(35.0)$ | 6.6 |
| $100+$ | 633.5 | 666.4 | $(29.5)$ | 3.4 |
| Total | $\mathbf{2 , 5 5 0 . 9}$ | $\mathbf{2 , 6 0 9 . 3}$ | $\mathbf{( 3 9 . 0}$ | $\mathbf{1 9 . 5}$ |

Source: NISR, IBES 2015 Survey

Table III.2.2.4: Summary assets of the services sector, Frw billion

| Assets |  |  |  |  |  |  |  |  |  | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-current assets | 769.1 | 185.4 | 192.9 | 356.0 | 300.3 | 73.5 | 12.9 | 2.4 | 5.9 | 1,898.4 |
| Fixed assets | 743.0 | 176.1 | 175.0 | 258.3 | 261.4 | 24.2 | 8.1 | 2.0 | 5.9 | 1,654.0 |
| Land | 369.6 | 4.0 | 11.0 | 1.4 | 168.3 | 12.2 | 1.2 | 0.1 | 1.3 | 569.2 |
| Buildings | 102.5 | 9.0 | 143.1 | 7.6 | 89.4 | 0.6 | 2.9 | 0.6 | 3.4 | 359.1 |
| Vehicles and Machines | 255.0 | 162.5 | 11.5 | 38.5 | 3.5 | 1.2 | 2.6 | 0.0 | 0.4 | 475.1 |
| Others | 12.8 | 0.7 | 9.5 | 210.9 | 0.1 | 10.2 | 1.3 | 1.2 | 0.8 | 247.4 |
| Work in progress | 11.3 | 0.1 | 2.7 | 3.5 | 34.5 | 2.5 | 4.0 | - | - | 58.7 |
| Other investments | 14.8 | 9.2 | 15.2 | 94.2 | 4.4 | 46.8 | 0.8 | 0.4 | 0.0 | 185.8 |
| Current assets | 5,391.6 | 51.0 | 27.9 | 159.6 | 17.1 | 34.8 | 25.4 | 1.3 | 2.9 | 5,711.6 |
| Inventories | 4,635.9 | 2.0 | 3.7 | 8.0 | 0.0 | 1.7 | 0.8 | 0.1 | 0.2 | 4,652.4 |
| Debtors \& other receivables | 564.2 | 30.0 | 11.6 | 83.3 | 7.4 | 26.2 | 19.3 | 0.7 | 0.8 | 743.5 |
| Cash and cash equivalents | 191.5 | 19.0 | 12.6 | 68.3 | 9.6 | 6.9 | 5.3 | 0.5 | 2.0 | 315.7 |
| Total assets | 6,161.3 | 236.4 | 220.8 | 515.6 | 317.4 | 108.3 | 38.3 | 3.7 | 8.9 | 7,610.7 |

Source: NISR, IBES 2015 Survey
Table III.2.1.4 above presents the distribution of assets of the services sector while Table III.2.2.5 below summarizes the equity and liabilities of the services sector.

Table III.2.2.5: Summary equity and liabilities of the services sector, Frw billion

| Liabilities |  |  |  |  |  |  |  |  |  | - |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Equity | 1,159.8 | (18.4) | 98.0 | (194.8) | 63.2 | 60.4 | 15.6 | (0.4) | 7.7 | 1,191.2 |
| Share capital | 1,000.4 | 57.8 | 71.4 | 70.9 | 54.1 | 35.0 | 3.3 | 0.1 | 5.6 | 1,298.6 |
| Reserves | 35.0 | (95.1) | 23.6 | 32.6 | 9.9 | 6.8 | 4.7 | (1.1) | 0.6 | 17.1 |
| Other equity | 126.5 | 18.9 | 3.1 | (298.3) | (0.9) | 18.6 | 7.6 | 0.6 | 2.1 | (121.7) |
| Non-current liabilities | 170.7 | 155.8 | 86.6 | 529.1 | 245.3 | 17.8 | 8.0 | 0.0 | 0.9 | 1,214.2 |
| Loans and borrowings | 128.4 | 119.7 | 49.4 | 379.7 | 43.2 | 16.1 | 7.5 | 0.0 | 0.7 | 744.7 |
| Other non-current liabilities | 42.4 | 36.1 | 37.2 | 149.4 | 202.2 | 1.7 | 0.5 | - | 0.2 | 469.5 |
| Current liabilities | 4,830.1 | 99.0 | 36.2 | 181.3 | 8.9 | 30.1 | 14.7 | 4.0 | 0.3 | 5,204.6 |
| Total-Liabilility | 6,161.3 | 236.4 | 220.8 | 515.6 | 317.4 | 108.3 | 38.3 | 3.7 | 8.9 | 7,610.7 |

Source: NISR, IBES 2015 Survey
The following chart suggests that 53.6 per cent enterprises in the service sector have not more than three employees while only 1.2 per cent enterprises have a Hundred or more employees.

The analysis of details on sales and purchases of goods for resale shows that the following items have a big trading share: food, petroleum products, alcoholic drinks, soft drinks, drinking water, tobacco products, construction materials, personal and household goods and supplies, agricultural raw materials, livestock raw materials, and electronic equipment. See Table III.2.2.5 for more details.

Table III．2．2．5：Details of goods sold in the same condition as purchased，Frw billion

|  | Values of sales |  |  | Purchases |
| :---: | :---: | :---: | :---: | :---: |
| Type of products |  |  | ⿹\zh26龴阝 | 뀬 |
| Petroleum products | 231.6 | 292.2 | 523.8 | 478.0 |
| Motor vehicles，motorcycles and bicycles | 28.3 | 33.7 | 62.0 | 49.2 |
| Parts of motor vehicles，motorcycles and bicycles | 5.0 | 11.9 | 16.9 | 13.6 |
| Electronic equipment（including TVs，telephones， computers，etc） | 73.5 | 22.5 | 95.9 | 90.3 |
| Machinery of all kinds not elsewhere specified | 0.2 | 3.6 | 3.8 | 2.3 |
| Parts of machinery and equipment sold to customers | 2.1 | 0.3 | 2.4 | 1.1 |
| Agricultural raw materials and livestock | 63.7 | 3.7 | 67.4 | 58.7 |
| Agricultural and livestock products（not food） | 26.1 | 5.2 | 31.3 | 28.0 |
| Metals（unworked）and metal ores | 6.3 | 1.9 | 8.2 | 7.3 |
| Construction materials and supplies | 101.1 | 41.0 | 142.1 | 124.9 |
| Food（including dairy products，fruit juices，etc） | 423.6 | 30.5 | 454.0 | 392.7 |
| Alcoholic drinks，soft drinks，drinking water and tobacco products | 221.1 | 13.1 | 234.2 | 210.3 |
| Textiles，clothing，footwear and leather goods | 17.0 | 0.4 | 17.4 | 15.8 |
| Books，newspapers，stationery and office supplies | 6.5 | 3.6 | 10.1 | 8.4 |
| Pharmaceutical products and medical supplies（not cosmetics） | 42.7 | 14.7 | 57.5 | 39.4 |
| Personal and household goods and supplies not els | 61.1 | 19.5 | 80.6 | 71.1 |
| Other goods，please specify the main types | 17.3 | 3.6 | 20.9 | 19.1 |
| Total | 1，327．1 | 501.2 | 1，828．2 | 1，609．8 |

Source：NISR，IBES 2015 Survey

Table III.2.2.6: Details of transport, storage, travel and related services revenue, Frw billion

| Type of products |  |  | - |
| :---: | :---: | :---: | :---: |
| Good Transport |  |  |  |
| Transport of goods Within Rwanda | 141.0 | 0.0 | 141.0 |
| International transport of goods | 26.0 | 0.0 | 26.0 |
| Passengers transport | 17.8 | 0.0 | 17.8 |
| Transport of goods Within Rwanda | 8.2 | 0.0 | 8.2 |
| International transport of goods | 7.3 | 0.1 | 7.4 |
| Revenue from storage and other transport related services | 10.3 | 0.3 | 10.6 |
| Gross receipts from clients | 14.9 | 0.0 | 14.9 |
| Net revenue from travel and tour operator services | 9.0 | 0.0 | 9.0 |
| Revenue for transport services | 160.7 | 0.4 | 161.0 |

Source: NISR, IBES 2015 Survey

Table III.2.2.6 contains the details of transport, storage, travel and related services revenue. In total, Frw 150.2 billion were collected as revenue from this sector. The transport of passengers has dominated the list. Chart III.2.2.3 summarizes the distribution of the revenue details for hotel and catering services. The total revenue is Frw 89.9 billion while the total purchases were valued at Frw 26.9 billion. The two categories Food and drinks, and Accommodation accounted for the highest income with Frw 46.5 billion and Frw 35.9 billion respectively.

## Chart III.2.2.3 Details for hotel and catering services, Billion Frw



Source: NISR, IBES 2015 Survey

Table III.2.2.7: Details of telecommunication services and internet connection, Frw billion

| Type of products |  |  | ¢ |
| :---: | :---: | :---: | :---: |
| Sales of telephone and internet services | 141.0 | 0.0 | 141.0 |
| Revenue/commissions due from other service |  |  |  |
| providers | 26.0 | 0.0 | 26.0 |
| Locals | 17.8 | 0.0 | 17.8 |
| Internationals | 8.2 | 0.0 | 8.2 |
| Revenue from mobile money services | 7.3 | 0.1 | 7.4 |
| Sales of other telecommunication materials | 10.3 | 0.3 | 10.6 |
| Commissions paid to local providers | 14.9 | 0.0 | 14.9 |
| Commissions paid to international providers | 9.0 | 0.0 | 9.0 |
| Net revenue | 160.7 | 0.4 | 161.0 |

Source: NISR, IBES 2015 Survey
Table III.2.2.7 illustrates the distribution of different types of revenue and expenses of the telecommunication and information technology services. The sale of telephones, internet services and other telecommunication materials dominated the revenue of these two sectors with Frw 151.3 billion for the telecommunication sector and Frw 0.3 billion for information technology services sector.

Table III.2.2.8: Detailed revenue of legal, accounting, consulting and similar services, Frw billion

| Type of service |  |  |  |  |  | ¢0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Management fees received from a subsidiary | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Legal services | 0.0 | 6.9 | 0.0 | 0.0 | 1.5 | 8.4 |
| Auditing, accountants' fees, and other professional se | 0.0 | 10.4 | 0.0 | 0.0 | 0.0 | 10.4 |
| Management consulting services | 0.1 | 11.1 | 0.0 | 0.0 | 0.0 | 11.2 |
| Architectural and engineering services | 0.0 | 8.9 | 0.0 | 0.0 | 0.0 | 8.9 |
| IT consultancy services | 0.0 | 0.0 | 1.7 | 0.0 | 0.1 | 1.8 |
| Scientific research and development | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Advertising and market research | 0.0 | 1.5 | 0.0 | 0.0 | 0.0 | 1.5 |
| Veterinary services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Total | 0.1 | 38.9 | 1.7 | 0.0 | 1.5 | 42.2 |

Source: NISR, IBES 2015 Survey
Table III.2.2.8 above summarizes the revenue of legal, accounting, consulting and similar services category. This category's total revenue is Frw 42.2 billion. The most generating services in this category are: Management consulting services, Auditing, accountants' fees, and other professional services, Architectural and engineering services, and Legal services.

Table III.2.2.9 summarizes the revenue from miscellaneous services. This category's total revenue is Frw 93.8 billion. The most generating sub-sectors in this category are: Administrative and support service activities, Real estate activities, and Arts, entertainment and recreation.

Table III.2.2.9: Revenue from miscellaneous services, Frw billion

| Type of products |  |  |  |  |  | T0 $\stackrel{\square}{\square}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Manufacturing work done for others on their raw materials | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Waste water treatment | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.1 |
| Waste disposal and recycling services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Publishing activity | 0.0 | 0.1 | 0.0 | 0.0 | 0.0 | 0.1 |
| Video, audio production, TV and broadcasting | 0.0 | 0.3 | 0.0 | 0.0 | 0.0 | 0.3 |
| Repair and maintenance of motor vehicles | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Hire of motor vehicles | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Hire of construction machinery and equipment | 0.0 | 0.0 | 5.9 | 0.0 | 0.0 | 5.9 |
| Hire of other machines or equipment | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Repair services for computers and domestic equipment | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Security services | 0.0 | 0.0 | 25.7 | 0.0 | 0.0 | 25.7 |
| Ancillary financial services | 0.0 | 0.0 | 0.0 | 0.0 | 0.4 | 0.4 |
| Real estate activities | 14.9 | 1.6 | 0.0 | 0.0 | 0.0 | 16.5 |
| Health-related technical services | 4.1 | 0.0 | 0.0 | 0.0 | 0.0 | 4.1 |
| Commercial education and training services | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 |
| Hairdressing and personal care services | 0.0 | 0.0 | 0.2 | 0.0 | 1.5 | 1.7 |
| Cleaning services | 0.0 | 0.0 | 3.0 | 0.0 | 0.0 | 3.1 |
| Other services, please specify | 0.0 | 9.5 | 3.7 | 18.9 | 3.6 | 35.7 |
| Total | 19.0 | 11.5 | 38.7 | 18.9 | 5.7 | 93.8 |

Source: NISR, IBES 2015 Survey

Chart III.2.2.4 Distribution of enterprises by employment size band


Source: NISR, IBES 2015 Survey
The following chart is illustrates that big sized enterprises have employed 28.5 thousands employees.
Chart IIII.2.2.5 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey

## Section III.2.3: Financial and insurance activities

## A. Introduction

Financial and insurance activities include financial service activities, insurance, reinsurance and pension funding activities and activities to support financial services. It also includes the activities of holding assets, such as activities of holding companies and the activities of trusts, funds and similar financial entities.
B. Analysis of financial and insurance activities

## Chart III.2.3.1 Distribution of enterprises by services type



- Banking services
- Insurance and related services
- Other financial services

Source: NISR, IBES 2015 Survey

The more enterprises in the sector, the more persons employed. This is shown in the below chart whereby 11.7 thousands persons are employed in the banking services while 0.8 thousand persons are employed in the insurance and related services.

Chart IIII.2.3.2 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey
The income statement of the Financial sector, hereafter in the table below reveals that interest received/premium earned constituted the top income generator for this sector for it realised Frw 271.0 Billion in 2015 while the Gains on the sale of fixed assets made Rwf 0.4 billion.

Table III.2.3.1: Income statement for financial sector, Frw billion

| Income component |  |  |  | 든 |
| :---: | :---: | :---: | :---: | :---: |
| Interest received/premiums earned | 227.4 | 35.0 | 8.6 | 271.0 |
| Fees \& commisisons/claim received | 42.9 | 1.4 | 0.4 | 44.6 |
| Commissions received for agents, brokerage services | 3.2 | 2.5 | 3.3 | 9.0 |
| Rent of land received/recievable | 0.0 | 0.0 | 0.0 | 0.0 |
| Rent of buildings received/recievable | 0.0 | 0.2 | 0.6 | 0.8 |
| Rent/lease of machinery and equipment | 0.0 | 0.0 | 0.0 | 0.0 |
| Interest received/receivable | 0.0 | 1.0 | 0.1 | 1.1 |
| Exchange dealings/Other investment | 22.6 | 2.9 | 1.5 | 27.0 |
| Insurance income | 0.0 | 4.0 | 0.2 | 4.2 |
| Dividend received/receivable | 0.5 | 3.2 | 0.0 | 3.8 |
| Grants received | 1.9 | 0.0 | 0.0 | 1.9 |
| Gains on the sale of fixed assets | 0.4 | 0.0 | 0.0 | 0.4 |
| Bad debts written back/ Revaluations on fixed assets | 2.2 | 0.6 | 0.2 | 3.1 |
| Other income, please specify major items | 8.1 | 0.9 | 0.1 | 9.0 |
| Total | 309.0 | 51.7 | 15.1 | 375.8 |

Source: NISR, IBES 2015 Survey
On the side of expenditure in the financial sector, the table below reveals that interests/claims paid/payable consists of a big expenditure component as it registered Rwf 93.4 billion in 2015.

Table III.2.3.2: Expenditure statement for financial sector, Frw billion

| Expenditure component |  |  |  | - |
| :---: | :---: | :---: | :---: | :---: |
| Interests /Claims paid/payable | 61.2 | 22.9 | 9.2 | 93.4 |
| Staff costs (Wages, salaries, social security \& other benefits) | 72.0 | 8.1 | 2.3 | 82.4 |
| Commissions paid for financial services | 2.4 | 1.5 | 0.1 | 3.9 |
| Rent of land paid/payable | 1.3 | 0.0 | 0.0 | 1.3 |
| Rent of buildings paid/payable | 5.4 | 0.8 | 0.3 | 6.5 |
| Payments for rental or lease of machinery and equipment | 1.4 | 0.0 | 0.0 | 1.4 |
| Depreciation charges | 13.1 | 1.4 | 2.2 | 16.8 |
| Regulatory fees and licences paid to government | 2.3 | 0.5 | 0.1 | 2.9 |
| Interests paid/payable on loans contracted (excludin\} | 1.6 | 0.0 | 0.0 | 1.6 |
| Fines, penalties \& donations | 0.4 | 0.3 | 0.0 | 0.7 |
| Payments made for telephone, internet, postage, courier | 3.4 | 0.3 | 0.0 | 3.8 |
| Net impairment charge on loans and advances/Provision for bad | 19.5 | 0.7 | 0.4 | 20.6 |
| Loss on the sale of fixed assets | 2.7 | 0.3 | 0.0 | 3.0 |
| Cost of all other consumable goods \& services purchased(Specify) | 58.1 | 5.5 | 3.1 | 66.7 |
| Total | 244.9 | 42.4 | 18.0 | 305.2 |

Source: NISR, IBES 2015 Survey

The following Table III.2.2.3 below displays the summary income and expenditure statement by enterprise size.

Table III.2.3.3: Summary statement by enterprise size for the financial sector, Frw billion

| Enterprise size | Total income 2015 | Total expendit ure 2015 | Net profit (loss) before <br> tax |
| :---: | :---: | :---: | :---: |
| <=3 | 0.3 | 0.2 | 0.0 |
| $>3,<=9$ | 2.5 | 2.3 | 0.2 |
| $>9,<=19$ | 1.1 | 1.0 | 0.2 |
| $>19,<=99$ | 44.0 | 39.0 | (0.0) |
| 100+ | 327.9 | 262.7 | 64.2 |
| Total | 375.8 | 305.2 | 64.6 |

Source: NISR, IBES 2015 Survey
Table III.2.3.4 summarizes assets of the financial sector by financial institution type. Monetary institutions have more assets than any other, Frw2,266.6 billion against Frw 93.4 billion for the insurance companies.

Table III.2.3.4: Summary assets of the financial sector, Frw billion

| RCPA Code | K01 | K02 | K03 | Total |
| :---: | :---: | :---: | :---: | :---: |
| Description |  |  |  | ¢ |
| Cash and balances with other Fls | 407.9 | - | 1.7 | 409.6 |
| Overdrawn accounts \& loans to clients | 1,369.1 | - | 0.4 | 1,369.5 |
| Financial instruments | 351.2 | - | 0.0 | 351.2 |
| Cash and cash equivalents | - | 51.9 | 17.1 | 69.0 |
| Fixed assets | 104.6 | 19.2 | 4.2 | 128.0 |
| Other assets | 33.8 | 22.2 | 1.1 | 57.1 |
| Total | 2,266.6 | 93.4 | 24.5 | 2,384.5 |

Source: NISR, IBES 2015 Survey
The summary of equity and liabilities of the financial sector reveals deposits dominates all other types of liabilities in the monetary institutions, Frw 1,516.3 billion.

Table III.2.3.5: Summary equity and liabilities of the financial sector, Frw billion

| RCPA Code | K01 | K02 | K03 | Total |
| :---: | :---: | :---: | :---: | :---: |
| Description |  |  |  | ¢ |
| Balances due from other FIs | 190.3 | - | 0.0 | 190.3 |
| Deposit liabilities | 1,516.0 | - | 0.3 | 1,516.3 |
| Financial instruments | 21.0 | - | 0.0 | 21.1 |
| Other liabilities | 153.7 | 36.5 | 15.4 | 205.6 |
| Provision for contingent liabilities | 5.5 | 26.9 | 0.1 | 32.5 |
| Equity | 387.9 | 26.7 | 6.2 | 420.8 |
| Total | 2,274.4 | 90.1 | 22.1 | 2,386.6 |

Source: NISR, IBES 2015 Survey

As illustrated in the chart below, 54.8 per cent financial sector enterprises employ not more than 9 (nine) persons while a narrow 2.8 per cent enterprises employ 100 and more persons.

Chart III.2.3.3 Distribution of enterprises by employment size band


- <=3
- >3, <=9
- >9, <=19
- >19, <=99
- 100+

Source: NISR, IBES 2015 Survey

The above chart presents enterprises by employment size, while the chart below shows that enterprises in the range of 100 and more employees had 7 thousands persons employed whereas the small ones employed 0.2 thousands persons in 2015.

Chart IIII.2.3.4 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey

## Section III.2.4: Education sector

## A. Introduction

This section includes education at any level or for any profession, oral or written as well as by radio and television or other means of communication. It includes education by the different institutions in the regular school system at its different levels as well as adult education, literacy programmes etc. Also included are military schools and academies, prison schools etc. at their respective levels.

For each level of initial education, the classes include special education for physically or mentally handicapped pupils. This section also includes instruction primarily concerned with sport and recreational activities such as bridge or golf and education support activities.

In IBES this section includes only private and semi-public pre-primary, primary, secondary, technical vocational education and training (TVET) educational institutions as well as all private, semi-public and public higher learning institutions.

## B. Analysis of education sector

Table III.2.4.1: Income statement for Education sector

|  | Income components |
| :--- | ---: |
| Tuition fees paid : By students | 103.5 |
| Tuition fees paid : By REB | 39.8 |
| Tuition fees paid : By FARG | 13.6 |
| Tuition fees paid : By other supporters | 2.6 |
| Registration fees | 4.9 |
| Boarding | 4.6 |
| Government subsidies or grant | 24.7 |
| Development partners | 8.8 |
| Meals | 2.0 |
| Uniforms | 1.1 |
| Rent of land received/ receivable | 0.2 |
| Rent of buildings received/ receivable | 0.3 |
| Rent/lease of machinery and equipment | 0.2 |
| Research income | 5.2 |
| All other income | 14.2 |
| Total income for 2015 | $\mathbf{2 2 5 . 8}$ |

Source: NISR, IBES 2015 Survey
The above table describes the income statement of the education sector with almost a half being constituted by tuition fees paid by students, Frw 103.5 billion out of Frw 225.8 billion. Table 2.4 .2 shows that the cost of staff and labor has been the most expenditure component for education sector in 2015, Frw 104.5 billion.

Table III.2.4.2: Expenditure statement for Education sector

| Expenditure component | $\frac{\stackrel{\varrho}{0}}{\overline{\bar{\omega}}}$ |
| :---: | :---: |
| Text books | 2.4 |
| Cost of uniforms | 1.6 |
| Cost of meals | 10.3 |
| Examination costs | 1.4 |
| Rent of land paid/payable | 0.1 |
| Rent of buildings paid/payable | 2.6 |
| Payments for rental or lease of machinery and equipment | 2.6 |
| Cost of staff and labour (wages, salaries, social security and other benefits) | 104.5 |
| Research expenses | 3.9 |
| Depreciation charges | 18.6 |
| Regulatory fees and licences paid to government | 2.4 |
| Interests paid /payable (excluding other bank charges) | 3.9 |
| Penalties, fines and donations | 0.9 |
| Provision for bad or doubtful debts | 1.4 |
| Loss on sale of fixed assets and other losses | 0.3 |
| Other goods and services purchased | 83.3 |
| Total expenditures for 2015 | 241.3 |

Source: NISR, IBES 2015 Survey

The following table illustrates that, in education sector, big establishments make more income and expenditure when compared to others.

Table III.2.4.3: Summary statement by enterprise size for education sector, Frw billion

|  | Total <br> Enterprise size |  |
| :--- | ---: | ---: |
| $<=3$ | Total expendit |  |
| income | ure |  |
| $>3,<=9$ | 0.0 | 0.0 |
| $>9,<=19$ | 0.1 | 0.1 |
| $>19,<=99$ | 1.7 | 2.0 |
| $100+$ | 68.0 | 67.6 |
| Total | 156.0 | 170.6 |

Source: NISR, IBES 2015 Survey
The chart below clearly indicates that 67.1 per cent of the education enterprises employ the number of persons in the range of $>19,<=99$ while only 1.9 per cent enterprises employs a 100 and more persons.

Chart III.2.4.1 Distribution of enterprises by employment size band


Source: NISR, IBES 2015 Survey
In the other hand, the following chart stipulates that 20.2 thousands persons are employed in the >19, <=99 sized range education enterprises while it is rare to get a small sized (not more than 3 persons) education enterprise.

Chart IIII.2.4.2 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey

## Section III.2.5: Human health and social work activities

A. Introduction

This section includes the provision of health and social work activities. Activities include a wide range of activities, starting from health care provided by trained medical professionals in hospitals and other facilities, over residential care activities that still involve a degree of health care activities to social work activities without any involvement of health care professionals.

## B. Analysis of human health and social work activities

As described in the below chart, the Human health activities own a share of 99.3 per cent in the Health sector followed by both social work and other service activities with 0.3 per cent of share respectively.

Chart III.2.5.1 Distribution of enterprises by services type


Source: NISR, IBES 2015 Survey
Also, on the other hand, as described in the following chart, the human health activities employ 6.5 thousands persons while the social work activities hold less than a thousand.

Chart IIII.2.5.2 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey
The following table describes the income statement of the health sector and it indicates that the government plays a big role in this sector as it contributed Frw 83.0 billion as the subsidies and grant in 2015.

Table III.2.5.1: Income statement for the health sector

|  | Income component |
| :--- | ---: |
|  | 言 |
| Income fees paid by patients or their supporters | 34.2 |
| Income fees paid by Mutuelle de Santé | 31.4 |
| Income fees paid by RAMA | 15.3 |
| income fees paid by other insurance companies | 13.8 |
| Grants from international organisations and charitie: | 30.2 |
| Grants from local organisations and charities | 10.6 |
| Rent of land received/receivable | 0.0 |
| Rent of buildings received/receivable | 0.1 |
| Rent/lease of machinery and equipment | 0.0 |
| Interests and dividends received/recevable | 0.3 |
| Government subsidies and grant received | 83.0 |
| All other income | 15.1 |
| Total income in 2015 | $\mathbf{2 3 4 . 0}$ |

Source: NISR, IBES 2015 Survey

The top expenditure component for the health sector is the cost of staff and labour (wages, salaries, social security and other benefits) which accounted for consumed Frw 108.5 billion in 2015.
Table III.2.5.2: Expenditure statement for Health sector

| Expenditure component |  |
| :---: | :---: |
| Purchases of pharmaceuticals and medical supplies | 32.3 |
| Cleaning materials | 2.8 |
| Laboratory services paid/payable | 5.1 |
| Rent of land paid/payable | 0.0 |
| Rent of buildings paid/payable | 1.0 |
| Payments for rental or lease of machinery and equipment | 0.8 |
| Cost of staff and labour (wages, salaries, social security and other benefits) | 108.5 |
| Depreciation charges | 2.3 |
| Regulatory fees and licences paid to government | 1.2 |
| Penalties, fines and donations | 1.5 |
| Provision for bad or doubtful debts | 0.9 |
| Loss on sale of fixed assets | 0.0 |
| Other goods and services purchased (not interest, etc see above) | 62.7 |

Total expenditures in $2015 \quad 217.8$

Source: NISR, IBES 2015 Survey

The following table illustrates that, in health sector, big health facilities make more income and expenditure when compared to others.

Table III.2.5.3: Summary statement by enterprise size for the health sector, Frw billion

|  | Total <br> Enterprise size |  |
| :--- | ---: | ---: |
| $<=3$ | 0.0 | 0.0 |
| Thcome | ure |  |

Source: NISR, IBES 2015 Survey
The following chart indicates that 31.2 per cent enterprises employ the persons in the range of $>3,<=9$ while 5.1 per cent enterprises employ not more than three (3) persons.

## Chart III.2.5.3 Distribution of enterprises by employment size band



Source: NISR, IBES 2015 Survey
The following chart is about the number of employees by enterprise size and it is shown hereafter that the big sized enterprises ( $100+$ persons) employ 2.6 thousands persons.

Chart IIII.2.5.4 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey

## Section III.2.6: Non-profit institutions serving households (NPISH)

## A. Introduction

Non-profit institutions are legal or social entities, created for the purpose of producing goods and services, whose status does not permit them to be a source of income, profit or other financial gain for the units that establish, control or finance them. In practice, their productive activities are bound to generate either surpluses or deficits but any surpluses they happen to make cannot be appropriated by other institutional units. The articles of association by which they are established are drawn up in such a way that the institutional units that control or manage them are not entitled to a share in any profits or other income they receive. For this reason, they are frequently exempted from various kinds of taxes. IBES excludes all NPISH created by the government.

## B. Analysis of NPISH activities

As described below in the following chart, 66.3 per cent NGO enterprises are engaged in other services activities while few as 0.1 per cent are engaged in the administrative and support services.

Chart III.2.6.1 Distribution of enterprises by type


- Water supply; sewerage, waste management
- Professional, scientific and technical
- Administrative and support service acti
- Education
- Human health and social work activities
- Arts, entertainment and recreation
- Other service activities

Source: NISR, IBES 2015 Survey

As most NGO enterprises are in the other services, this implies that the same sector employs more persons than others. This is clearly shown by the below chart that is indicating that the other service sector employs 15.2 thousands persons.

Chart IIII.2.6.2 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey
Transfers from non-resident related or affiliated organisation has been the main source of the NPISHs income in 2015 as it contributed Frw 211.0 billion as shown by the below table.

Table III.2.6.1: Income statement for NPISH sector, Frw billion

| Income components |  |  | 픈 |
| :---: | :---: | :---: | :---: |
| Membership fees | 0.1 | 10.3 | 10.4 |
| Transfers from government | 0.0 | 5.2 | 5.2 |
| Transfers from resident related or affiliated organizat | 0.0 | 22.8 | 22.8 |
| Transfers from non-resident related or affiliated orgé | 7.4 | 203.6 | 211.0 |
| Donations, bequests and legacies | 0.0 | 40.5 | 40.5 |
| Rent of land received/ receivable | 0.0 | 0.0 | 0.0 |
| Rent of buildings received/receivable | 0.0 | 2.8 | 2.8 |
| Rent/lease of machinery and equipment | 0.0 | 0.1 | 0.1 |
| Interest and dividends received | 0.0 | 0.2 | 0.2 |
| Grants and subsidies received | 0.0 | 40.5 | 40.5 |
| All other income | 0.3 | 40.0 | 40.3 |
| Total | 7.8 | 366.1 | 373.9 |

Source: NISR, IBES 2015 Survey
Transfer to resident related or affiliated organizations was the most expenditure component for the NPISH sector in 2015, Frw 107.3 billion.
Table III.2.6.2: Expenditure statement for NPISH sector, Frw billion

| Expenditure component |  |  | ¢ |
| :---: | :---: | :---: | :---: |
| Transfer to resident related or affiliated organization: | 0.1 | 107.1 | 107.3 |
| Transfers to non-residents or affiliated organizations | 0.0 | 45.0 | 45.0 |
| Rent of land paid/payable | 0.0 | 0.1 | 0.1 |
| Rent of buildings paid/payable | 0.0 | 4.1 | 4.1 |
| Payments for rental or lease of machinery and equipr | 0.0 | 1.5 | 1.5 |
| Cost of staff and labour (wages, salaries, social secur | 3.1 | 84.1 | 87.2 |
| Depreciation charges | 0.1 | 10.9 | 11.0 |
| Regulatory fees and licences paid to government | 0.0 | 1.2 | 1.2 |
| Interests paid/payable (excluding other bank charges) | 0.0 | 2.4 | 2.4 |
| Penalties, fines and donations | 0.0 | 14.4 | 14.4 |
| Provision for bad or doubtful debts | 0.0 | 0.1 | 0.1 |
| Loss on sale of fixed assets | 0.0 | 0.0 | 0.0 |
| Other goods and services purchased (not interest, etc see above) | 4.4 | 84.8 | 89.3 |
| Total | 7.7 | 355.8 | 363.5 |

Source: NISR, IBES 2015 Survey
The following table illustrates that, in NPISH sector, enterprises employing between 19 and 100 employees haves made more income and expenditure when compared to others.

Table III.2.6.3: Summary statement by enterprise size for NPISH sector, Frw billion
Total

| Enterprise size | Total <br> income |  |
| :--- | ---: | ---: |
| $<=3$ | 0.4 | 0.4 |
| $>3,<=9$ | 7.7 | 7.2 |
| $>9,<=19$ | 23.6 | 23.5 |
| $>19,<=99$ | 223.5 | 192.3 |
| $100+$ | 118.7 | 138.0 |
| Total | $\mathbf{3 7 3 . 9}$ | $\mathbf{3 6 1 . 4}$ |

Source: NISR, IBES 2015 Survey

Around 50.3 per cent NPISH enterprises employ a number of persons lying in the range of $>9,<=19$ persons.

Chart III.2.6.3 Distribution of enterprises by employment size band


Source: NISR, IBES 2015 Survey
The medium sized NPISH enterprises ( $>9,<=19$ ) employ 8.2 thousands persons while the small ones only employ the 0.1 billion persons, see Chart III.2.6.4.

Chart IIII.2.6.4 Distribution of employees by enterprise size (000s)


Source: NISR, IBES 2015 Survey

## Section III.2.7: Acquisition and disposal of fixed assets

## A. Introduction

All goods, except minor tools and equipment, expected to have a productive life of more than one year and intended for use by the establishment (land, mineral deposits, timber tracts, buildings, machinery, equipment and vehicles) are considered capital goods or fixed assets. Also included in this category are additions, modifications and improvements to existing fixed assets that extend their normal economic life or increase their productivity. Fixed assets may either be purchased or produced by the unit's own labour. In the latter case, the value of the asset is also given as an output. Also included are fixed assets purchased under financial lease, that is, where lease payments over the contract life will equal the asset's value.

## B. Analysis of Acquisition and disposal of fixed assets

Table III.2.7.1 below presents the acquisition and disposal of fixed assets in 2015. Opening values, net additions and closing values are distributed by different economic activities.

Table III.2.7.1: Acquisition and disposal of fixed assets in 2015, Frw billion

| Economic activity | Opening <br> value | Net <br> addition | Closing <br> value |
| :--- | ---: | ---: | ---: |
| Mining and quarrying | 12.3 | $(1.0)$ | 11.3 |
| Manufacturing | 316.9 | 124.8 | 441.7 |
| Electricity, gas, steam and air condition | 16.6 | 188.0 | 204.5 |
| Water supply; sewerage, waste | 1.0 | $(0.0)$ | 0.9 |
| management | 104.4 | 39.9 | 142.2 |
| Construction | 98.9 | 37.1 | 136.4 |
| Wholesale and retail trade; repair of | 191.2 | $(15.1)$ | 176.1 |
| motor vehicles | 188.9 | $(16.6)$ | 187.8 |
| Transportation and storage | 246.5 | 13.0 | 258.3 |
| Accommodation and food service | 52.9 | 3.1 | 56.1 |
| activities | 274.0 | $(11.3)$ | 261.4 |
| Information and communication | 18.3 | 11.7 | 30.1 |
| Financial and insurance activities | 7.7 | 0.3 | 8.0 |
| Real estate activities | 257.3 | 4.2 | 264.5 |
| Professional, scientific and technical | 28.0 | $(0.7)$ | 27.4 |
| Administrative and support service acti | 1.4 | 0.6 | 2.0 |
| Education | 115.8 | 5.2 | 122.0 |
| Human health and social work activities | $\mathbf{1 , 9 3 2 . 0}$ | $\mathbf{3 8 3 . 1}$ | $\mathbf{2 , 3 3 0 . 7}$ |
| Arts, entertainment and recreation |  |  |  |
| Other service activities | Total |  |  |

Source: NISR, IBES 2015 Survey

### 3.3 BUSINESS ENVIRONMENT

This section cover the information that has been collected on the business environment in general, information technology and internet use, environment protection, capacity utilization, access to Rwandan produced raw materials, access to reliable power, exportation, and access to finance.

### 3.3.1 Business environment in general

Table III.3.1 Ranking of factors by the level of their impact on business

|  | No <br> problem | Minor <br> problem | Serious <br> problem | Very <br> serious <br> problem | Not <br> applica <br> ble | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Availability of affordable finance or bank loans | 57.5 | 20.6 | 15.4 | 4.0 | 2.6 | 100 |
| Availability of tools and machinery | 59.4 | 20.9 | 8.9 | 2.1 | 8.8 | 100 |
| Availability of working space | 69.4 | 18.3 | 9.4 | 2.7 | 0.1 | 100 |
| Availability of skilled or technical labour | 79.8 | 13.1 | 3.4 | 1.0 | 2.7 | 100 |
| Availability of electricity | 67.5 | 20.0 | 6.8 | 4.7 | 1.0 | 100 |
| Availability of water | 61.4 | 16.3 | 9.8 | 6.9 | 5.6 | 100 |
| Availability of land | 48.8 | 10.5 | 8.1 | 3.3 | 29.4 | 100 |
| Availability ofinput materials | 10.7 | 3.7 | 1.7 | 1.0 | 82.9 | 100 |
| Availability of transport facilities and infrastructures | 70.5 | 14.4 | 9.0 | 3.9 | 2.1 | 100 |
| Regulatory environment | 82.0 | 12.3 | 3.4 | 2.0 | 0.3 | 100 |
| Marketing problems | 57.3 | 24.0 | 8.4 | 2.4 | 7.9 | 100 |
| Telecommunications | 84.0 | 10.1 | 3.8 | 1.0 | 1.1 | 100 |
| Internet connection | 50.1 | 17.8 | 9.2 | 7.9 | 15.1 | 100 |
| Total | 61.4 | 15.6 | 7.5 | 3.3 | 12.3 | 100 |

Source: NISR, IBES 2015 Survey
As described by the Table III.3.1, 15.4 per cent of companies have reported that availability of affordable finance or bank loan is a serious problem on their business while 82.0 per cent of the companies declared not having any problem with regulatory environment.

### 3.3.2 Information technology and internet use

Table III.3.2 Average number of employees using a computer by economic activity

| Activity | Computer <br> use mean | Staff mean Companies |  |
| :--- | ---: | ---: | ---: |
| Mining and quarrying | 1.6 | 51.0 | 93 |
| Manufacturing | 3.7 | 38.0 | 693 |
| Electricity, gas, steam and air conditioning supply | 33.9 | 69.0 | 20 |
| Water supply; sewerage, waste management and ren | 5.3 | 27.0 | 49 |
| Construction | 7.4 | 101.0 | 161 |
| Wholesale and retail trade; repair of motor vehicles a | 1.9 | 6.0 | 3,822 |
| Transportation and storage | 8.0 | 36.0 | 87 |
| Accommodation and food service activities | 1.9 | 12.0 | 853 |
| Information and communication | 18.1 | 22.0 | 117 |
| Financial and insurance activities | 12.8 | 18.0 | 774 |
| Real estate activities | 2.2 | 7.0 | 114 |
| Professional, scientific and technical activities | 4.6 | 8.0 | 425 |
| Administrative and support service activities | 4.5 | 104.0 | 175 |
| Education | 8.9 | 34.0 | 765 |
| Human health and social work activities | 8.8 | 24.0 | 608 |
| Arts, entertainment and recreation | 11.8 | 41.0 | 19 |
| Other service activities | 2.1 | 13.0 | 1,332 |
| Activities of extraterritorial organizations and bodies | 13.2 | 17.0 | 64 |
| Total | 4.4 | 18.0 | 10,172 |

Source: NISR, IBES 2015 Survey
Based on the above Table III.3.2, on average 18.08 out of 22 employees in the Information and communication industry are using a computer in their job whereas the Mining and quarrying industry records the least with on average 1.59 out of 51 employees who use a computer in their job.

Table III.3.3 Distribution of enterprises with internet connection by size

| Enterprise size | Yes | No | Total Companies |  |
| :--- | ---: | ---: | ---: | ---: |
| Micro 1-3 | 26.9 | 73.1 | 100 | 3,891 |
| Small 4-30 | 62.6 | 37.4 | 100 | 5,217 |
| Medium 31-100 | 91.5 | 8.5 | 100 | 825 |
| Big 100+ | 92.0 | 8.0 | 100 | 238 |
| Total | $\mathbf{5 2 . 0}$ | $\mathbf{4 8 . 0}$ | $\mathbf{1 0 0}$ | $\mathbf{1 0 , 1 7 2}$ |

Source: NISR, IBES 2015 Survey

From the above Table III.3.3, 92.0 per cent of big enterprises have an internet connection in their premises however only 26.9 per cent of micro enterprises have an internet connection.

Table III.3.4 Distribution of enterprises with internet connection by economic activity

| Activity | Yes | No | Total Companies |  |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 30.1 | 69.9 | 100 | 93 |
| Manufacturing | 43.7 | 56.3 | 100 | 693 |
| Electricity, gas, steam and air conditioning supply | 90.0 | 10.0 | 100 | 20 |
| Water supply; sewerage, waste management and ren | 73.5 | 24.5 | 100 | 49 |
| Construction | 98.8 | 1.2 | 100 | 161 |
| Wholesale and retail trade; repair of motor vehicles a | 33.6 | 66.4 | 100 | 3,822 |
| Transportation and storage | 87.4 | 12.6 | 100 | 87 |
| Accommodation and food service activities | 36.2 | 63.8 | 100 | 853 |
| Information and communication | 81.2 | 18.8 | 100 | 117 |
| Financial and insurance activities | 89.0 | 11.1 | 100 | 774 |
| Real estate activities | 60.5 | 39.5 | 100 | 114 |
| Professional, scientific and technical activities | 96.5 | 3.8 | 100 | 425 |
| Administrative and support service activities | 57.7 | 42.3 | 100 | 175 |
| Education | 77.8 | 22.2 | 100 | 765 |
| Human health and social work activities | 88.0 | 12.0 | 100 | 608 |
| Arts, entertainment and recreation | 89.5 | 10.5 | 100 | 19 |
| Other service activities | 38.5 | 61.6 | 100 | 1,332 |
| Activities of extraterritorial organizations and bodies | 82.8 | 17.2 | 100 | 64 |
| Total | $\mathbf{5 2 . 0}$ | $\mathbf{4 8 . 0}$ | $\mathbf{1 0 0}$ | $\mathbf{1 0 , 1 7 2}$ |

Source: NISR, IBES 2015 Survey

Companies in the construction sector have internet connection on their premises at the level of 98.8 per cent while the Mining and Quarrying companies record the least with 30.1 per cent.

Table III.3.5 Distribution of enterprises by type of internet used

| Internet type | Yes | No | Total | Frequency |
| :--- | ---: | ---: | ---: | ---: |
| Wireless(WiFi) | 37.9 | 62.1 | 100 | 5,288 |
| Broadband(fiber optic) | 8.25 | 91.75 | 100 | 5,288 |
| Modem | 75.06 | 24.94 | 100 | 5,288 |
| VPN | 4.09 | 95.91 | 100 | 5,288 |
| Telephone | 32.2 | 67.8 | 100 | 5,288 |
| Total | $\mathbf{3 1 . 5}$ | $\mathbf{6 8 . 5}$ | $\mathbf{1 0 0}$ | $\mathbf{5 , 2 8 8}$ |

Source: NISR, IBES 2015 Survey
As shown in the above Table, modem is used by 75.06 per cent companies while only 4.09 per cent companies are using VPN.

Table III.3.6 Per cent distribution of enterprises by communication means used and enterprise size

| Means of Communication | Micro 1-3 | Small <br> $\mathbf{4 - 3 0}$ | Medium <br> $\mathbf{3 1 - 1 0 0}$ | Big 100+ | Total |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  |  | 17.8 | 61.45 |  | 5.03 |
| Email address to communicate with clients or supplie | 15.64 | 62.13 | 16.69 | 5.53 | 100 |
| Email portal | 13.53 | 51.96 | 23.35 | 11.16 | 100 |
| Own website | $\mathbf{1 6 . 3 5}$ | $\mathbf{6 0 . 0 8}$ | $\mathbf{1 7 . 3 4}$ | $\mathbf{6 . 2 4}$ | $\mathbf{1 0 0}$ |
| Total |  |  |  |  |  |

Source: NISR, IBES 2015 Survey
As indicated by the above Table III.3.6, the small companies lead others in possessing email address (61.45 per cent), email portal (62.13 per cent) and website (51.96 per cent).

Table III.3.7 Percent distribution of enterprises by what internet is used for

| Internet use | Yes | No | Total Companies |  |
| :--- | :---: | :---: | :---: | :---: |
| Make purchases for this enterprise | 27.7 | 72.3 | 100 | 5,288 |
| Deliver services to this enterprise 's clients | 39.9 | 60.1 | 100 | 5,288 |
| Receipts from customers payments | 19.3 | 80.7 | 100 | 5,288 |
| Do research and develop ideas on new products | 61.9 | 38.1 | 100 | 5,288 |
| Advertise job vacancies | 18.8 | 81.2 | 100 | 5,288 |
| Declaration of taxes | 89.7 | 10.3 | 100 | 5,288 |
| Payment of taxes | 48.0 | 52.1 | 100 | 5,288 |
| Internet banking | 33.3 | 66.7 | 100 | 5,288 |
| Video conference | 11.5 | 88.5 | 100 | 5,288 |
| Staff training | 17.9 | 82.1 | 100 | 5,288 |
| Advertise Company's products | 20.5 | 79.5 | 100 | 5,288 |
| Total | $\mathbf{3 5 . 3}$ | $\mathbf{6 4 . 7}$ | $\mathbf{1 0 0}$ | $\mathbf{5 , 2 8 8}$ |

Source: NISR, IBES 2015 Survey
As described in the Table III.3.7 above, 89.7 per cent of companies are use internet for taxes declaration while only 11.5 per cent are using it for video conferences.

Table III.3.8 Percent distribution of enterprises by internet use enterprise size

| Internet use | Micro 1-3 | Small <br> 4-30 | Medium <br> $\mathbf{3 1 - 1 0 0}$ | Big $\mathbf{1 0 0 +}$ | Total |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Make purchases for this enterprise |  | 57.1 | 16.2 |  | 100 |
| Deliver services to this enterprise's clients | 22.7 | 55.2 | 15.1 | 7 | 100 |
| Receipts from customers payments | 9.1 | 57.8 | 23.5 | 10 | 100 |
| Do research and develop ideas on new products | 17.9 | 61.4 | 15.9 | 5 | 100 |
| Advertise job vacancies | 11.2 | 53.8 | 23.4 | 12 | 100 |
| Declaration of taxes | 18.4 | 62.5 | 14.7 | 4 | 100 |
| Payment of taxes | 21.2 | 57.9 | 15.0 | 6 | 100 |
| Internet banking | 16.2 | 58.9 | 17.4 | 7 | 100 |
| Video conference | 7.4 | 62.8 | 17.0 | 13 | 100 |
| Staff training | 10.2 | 61.7 | 19.0 | 9 | 100 |
| Advertise company's products | 11.1 | 58.6 | 19.8 | 10 | 100 |
| Total | $\mathbf{1 7 . 1}$ | $\mathbf{5 9 . 4}$ | $\mathbf{1 6 . 7}$ | $\mathbf{7}$ | $\mathbf{1 0 0}$ |

Source: NISR, IBES 2015 Survey
In harmony with the previous table, Table III.3.8 above indicates that small enterprises lead others in all internet usages.

### 3.3.3 Environment protection

The table below shows that in the total economy, 98.8 per cent possess either scraps or waste while only 7.2 per cent do not. The activities of extraterritorial organizations and manufacturing sectors seem to be above other sectors in terms of scraps and waste possession with 100 and 98.1 per cent of their companies respectively.

Table III.3.9 Distribution of enterprises economic activity and scraps or waste possession

| Activity | Yes | No | Total Companies |  |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 79.6 | 20.4 | 100 | 93 |
| Manufacturing | 98.1 | 1.9 | 100 | 693 |
| Electricity, gas, steam and air conditioning supply | 95.0 | 5.0 | 100 | 20 |
| Water supply; sewerage, waste management and ren | 89.8 | 10.2 | 100 | 49 |
| Construction | 81.4 | 18.0 | 100 | 161 |
| Wholesale and retail trade; repair of motor vehicles a | 92.7 | 7.3 | 100 | 3,822 |
| Transportation and storage | 83.9 | 16.1 | 100 | 87 |
| Accommodation and food service activities | 96.2 | 3.8 | 100 | 853 |
| Information and communication | 82.9 | 17.1 | 100 | 117 |
| Financial and insurance activities | 88.6 | 11.4 | 100 | 774 |
| Real estate activities | 89.5 | 10.5 | 100 | 114 |
| Professional, scientific and technical activities | 84.2 | 15.8 | 100 | 425 |
| Administrative and support service activities | 87.4 | 12.6 | 100 | 175 |
| Education | 97.5 | 2.5 | 100 | 765 |
| Human health and social work activities | 97.9 | 2.1 | 100 | 608 |
| Arts, entertainment and recreation | 94.7 | 5.3 | 100 | 19 |
| Other service activities | 93.2 | 6.9 | 100 | 1,332 |
| Activities of extraterritorial organizations and bodies | 100.0 | 0.0 | 100 | 64 |
| Total | 92.8 | 7.2 | 100 | 10,172 |

Source: NISR, IBES 2015 Survey
Only the mining sector has a percentage (79.6) lower than 80 per cent of companies with scraps and waste possession.

Table III.3.10 Percent distribution of enterprises by type of scraps and waste and enterprise size

| Type | Micro 1-3 | Small | Medium | Big 100+ | Total |
| :--- | ---: | ---: | ---: | ---: | ---: |
| 4-30 | $\mathbf{3 1 - 1 0 0}$ |  |  |  |  |
| Solid | 38.2 | 50.8 | 8.5 | 2.5 | 100 |
| Liquid | 19.4 | 62.0 | 14.4 | 4.2 | 100 |
| Gas | 1.5 | 66.7 | 19.7 | 12.1 | 100 |
| Total | $\mathbf{3 5 . 1}$ | $\mathbf{5 2 . 6}$ | $\mathbf{9 . 5}$ | $\mathbf{2 . 8}$ | $\mathbf{1 0 0}$ |

Source: NISR, IBES 2015 Survey
The table above illustrates that the majority of companies with scraps and waste possession are of small size ( 52.6 per cent) while big companies have a lower percentage of 2.8 . The trend is the same for scraps and waste type as small companies dominate with $50.8,62.0$ and 66.7 for solid, liquid and gas respectively. The only exception arises for gas scraps and waste where big companies are above micro one with a percentage of 12.1 versus 1.5 .

Table III.3.11 Percent distribution of enterprises by mode of disposal of scraps and waste

| Mode of disposal | Yes | No | Total |
| :--- | ---: | ---: | ---: |
| Pay some one to remove the waste | 65.7 | 34.3 | 100 |
| Sells the waste | 3.3 | 96.7 | 100 |
| Dumping in free land | 11.8 | 88.2 | 100 |
| Discharging into river or streams | 0.2 | 99.8 | 100 |
| Burrying in specified places or burning | 26.1 | 73.9 | 100 |
| Recycling | 3.8 | 96.2 | $\mathbf{1 0 0}$ |
| Total | $\mathbf{1 8 . 5}$ | $\mathbf{8 1 . 5}$ | $\mathbf{1 0 0}$ |

Source: NISR, IBES 2015 Survey
From the above table, we can see that most companies pay someone to remove the waste as their mode of waste disposal (65.72), this method is followed by burying in specific places or burning them (26.06). The recycling is still at a lower lever as only 3.77 per cent of companies use this mode of waste disposal. On the other hand discharging waste into rivers or streams is disappearing as only 0.22 per cent of companies are using this method. This may be considered as a good sign in terms of environmental protection.

Table III.3.12 Percentage distribution of enterprises by water source

| Source of water | Yes | No | Total |
| :--- | ---: | ---: | ---: |
| WASAC | 60.8 | 39.2 | 100 |
| Rainwater storage | 11.6 | 88.4 | 100 |
| Well | 3.0 | 97.0 | 100 |
| Lake or dam | 2.5 | 97.5 | 100 |
| Delivered by other in tank | 3.2 | 96.8 | 100 |
| Recycled water | 1.1 | 98.9 | 100 |
| Water from spring | 8.3 | 91.7 | $\mathbf{1 0 0}$ |
| Total | $\mathbf{1 2 . 9}$ | $\mathbf{8 7 . 1}$ | $\mathbf{1 0 0}$ |

Source: NISR, IBES 2015 Survey
WASAC appear to be the main source of water for Rwandan enterprises with a percentage of 60.8 , followed by rainwater storage ( 11.6 per cent) as shown in the table above. The use of recycled water is still very low with only 1.1 per cent.

Table III.3.13 Distribution of enterprises by economic activity and whether they store water or not

| Activity | Yes | No | Total | 10,172 |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 24.7 | 75.3 | 100 | 10,172 |
| Manufacturing | 36.6 | 63.4 | 100 | 10,172 |
| Electricity, gas, steam and air conditioning supply | 15.0 | 85.0 | 100 | 10,172 |
| Water supply; sewerage, waste management and ren | 54.4 | 45.6 | 100 | 10,172 |
| Construction | 41.7 | 58.3 | 100 | 10,172 |
| Wholesale and retail trade; repair of motor vehicles a | 9.6 | 90.4 | 100 | 10,172 |
| Transportation and storage | 2.3 | 97.7 | 100 | 10,172 |
| Accommodation and food service activities | 55.8 | 44.2 | 100 | 10,172 |
| Information and communication | 22.4 | 77.6 | 100 | 10,172 |
| Financial and insurance activities | 41.4 | 58.6 | 100 | 10,172 |
| Real estate activities | 37.6 | 62.4 | 100 | 10,172 |
| Professional, scientific and technical activities | 8.9 | 91.1 | 100 | 10,172 |
| Administrative and support service activities | 21.6 | 78.4 | 100 | 10,172 |
| Education | 76.6 | 23.4 | 100 | 10,172 |
| Human health and social work activities | 70.4 | 29.6 | 100 | 10,172 |
| Arts, entertainment and recreation | 47.6 | 52.4 | 100 | 10,172 |
| Other service activities | 28.4 | 71.6 | 100 | 10,172 |
| Activities of extraterritorial organizations and bodies | 30.4 | 69.6 | 100 | 10,172 |
| Total | 30.5 | 69.5 | 100 | 10,172 |

Source: NISR, IBES 2015 Survey
Enterprises which store water represent 30.5 per cent of all enterprises. Some sectors are a step ahead of others in water storing. These include Education and Human health and social work activities for which 76.6 per cent and 70.4 of their respective companies have a water storing system. The transportation and storage sector is below others with only 2.3 per cent of enterprises that store water.

Table III.3.14 Percent distribution of enterprises storing water by type of water storing device

| Water storing Device | Yes | No | Total Companies |  |
| :--- | ---: | ---: | :---: | :---: |
| Dam | 0.6 | 99.4 | 100 | 10,172 |
| Pond | 2.5 | 97.5 | 100 | 10,172 |
| Tanks | 26.7 | 73.3 | 100 | 10,172 |
| Others | 0.9 | 99.1 | 100 | 10,172 |

Source: NISR, IBES 2015 Survey
The tank is the most possessed water storing device with a percentage of 26.7 while the dam is the least possessed device with only 0.6 per cent of companies with water storing systems.

Table III.3.15 Distribution of enterprises by economic activity and firewood as a main source of energy

| Activity | Yes | No | Total Companies |  |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 43.0 | 57.0 | 100 | 93 |
| Manufacturing | 19.0 | 81.0 | 100 | 693 |
| Electricity, gas, steam and air conditioning supply | 0.0 | 100.0 | 100 | 20 |
| Water supply; sewerage, waste management and ren | 0.0 | 100.0 | 100 | 49 |
| Construction | 0.0 | 100.0 | 100 | 161 |
| Wholesale and retail trade; repair of motor vehicles a | 0.7 | 99.3 | 100 | 3,822 |
| Transportation and storage | 0.0 | 100.0 | 100 | 87 |
| Accommodation and food service activities | 24.2 | 75.8 | 100 | 853 |
| Information and communication | 0.0 | 100.0 | 100 | 117 |
| Financial and insurance activities | 0.0 | 100.0 | 100 | 774 |
| Real estate activities | 0.0 | 100.0 | 100 | 114 |
| Professional, scientific and technical activities | 1.9 | 98.1 | 100 | 425 |
| Administrative and support service activities | 0.6 | 99.4 | 100 | 175 |
| Education | 48.6 | 51.4 | 100 | 765 |
| Human health and social work activities | 37.6 | 62.4 | 100 | 608 |
| Arts, entertainment and recreation | 0.0 | 100.0 | 100 | 19 |
| Other service activities | 23.6 | 76.4 | 100 | 1,332 |
| Activities of extraterritorial organizations and bodies | 3.1 | 96.9 | 100 | 64 |
| Total | 13.1 | 86.9 | 100 | $\mathbf{1 0 , 1 7 2}$ |

Source: NISR, IBES 2015 Survey
Education, Mining and quarrying and Human health and social work activities are the sectors in which firewood are mostly used with a percentage of $48.6,43.0$ and 37.6 of their companies respectively. In the total economy, the use of firewood as source of energy is at 13.1 per cent of surveyed enterprises.

Table III.3.16 Volume of firewood used by economic activity

| Activity | $\mathbf{m}^{\mathbf{3}}$ Companies |  |
| :--- | ---: | ---: |
| Mining and quarrying | 9,671 | 40 |
| Manufacturing | 91,636 | 132 |
| Wholesale and retail trade; repair of motor vehicles $\bar{c}$ | 944 | 26 |
| Accommodation and food service activities | 28,028 | 207 |
| Professional, scientific and technical activities | 16 | 8 |
| Administrative and support service activities | 364 | 1 |
| Education | 139,980 | 372 |
| Human health and social work activities | 37,914 | 228 |
| Other service activities | 46,501 | 314 |
| Activities of extraterritorial organizations and bodies | 543 | 2 |
| Total | $\mathbf{3 5 5 , 5 9 6}$ | $\mathbf{1 , 3 3 0}$ |

Source: NISR, IBES 2015 Survey
The volume of firewood used in 1,330 Rwandan enterprises is $355,596 \mathrm{~m}^{3}$. Education and manufacturing enterprises are the most users of firewood with 139,980 and $91,636 \mathrm{~m}^{3}$ respectively while Professional, scientific and technical activities are the least users with $16 \mathrm{~m}^{3}$.

Table III.3.17 Volume of firewood used by enterprise size

| Enterprise size | $\mathrm{m}^{3}$ Companies |  |
| :--- | ---: | ---: |
| Micro 1-3 | 10,097 | 94 |
| Small 4-30 | 171,268 | 872 |
| Medium 31-100 | 103,871 | 332 |
| Big 100 + | 70,360 | 32 |
| Total | $\mathbf{3 5 5 , 5 9 6}$ | $\mathbf{1 , 3 3 0}$ |

Source: NISR, IBES 2015 Survey
Small and medium enterprises are the one that use a bigger volume of firewood as they have used 171,268 and 103,871 cubic meters respectively from the total volume of 355,596 cubic meters used in the total economy.

### 3.3.4 Capacity utilization

Table III.3.18 Capacity utilization mean in production units by economic activity in 2015

| Activity | Utilization <br> mean | Companies |
| :--- | ---: | ---: |

Source: NISR, IBES 2015 Survey

Among all sectors, capacity utilisation in production units stands at 63.1 per cent. Only Professional scientific and technical activities and Accommodation and food service activities seem to utilise their capacities at maximum with percentages of 100 and 99.9 respectively. Wholesale and retail trade, repair of motor vehicle is the least sector in terms of capacity utilisation as it only uses 28.5 per cent.

Table III.3.19 Capacity utilization mean of production units by enterprise size in 2015

| Enterprise size | Capacity <br> utilization | Companies |
| :--- | ---: | ---: |
| Micro 1-3 | 49.8 | 81 |
| Small 4-30 | 61.3 | 380 |
| Medium 31-100 | 75.5 | 73 |
| Big 100 + | 79.8 | 52 |
| Total | $\mathbf{6 3 . 1}$ | $\mathbf{5 8 6}$ |

Source: NISR, IBES 2015 Survey
Taking into account the size of enterprises, big companies are ranked the first in capacity utilisation with a percentage of 79.8 as can be seen in the table above. The micro enterprises are the least with only 49.8 per cent of their capacity used.

Table III.3.20 Distribution of enterprises that are underutilizing their capacity by economic activity

| Activity | Yes | No | Total Companies |  |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 50.8 | 49.2 | 100 | 20 |
| Manufacturing | 68.1 | 31.9 | 100 | 469 |
| Electricity, gas, steam and air conditioning supply | 66.7 | 33.3 | 100 | 6 |
| Water supply; sewerage, waste management and ren | 60.0 | 40.0 | 100 | 5 |
| Construction | 100.0 | 0.0 | 100 | 2 |
| Wholesale and retail trade; repair of motor vehicles a | 44.9 | 55.1 | 100 | 35 |
| Accommodation and food service activities | 52.8 | 47.2 | 100 | 24 |
| Information and communication | 100.0 | 0.0 | 100 | 1 |
| Professional, scientific and technical activities | 0.0 | 100.0 | 100 | 1 |
| Arts, entertainment and recreation | 100.0 | 0.0 | 100 | 1 |
| Other service activities | 100.0 | 0.0 | 100 | 23 |
| Total | 66.8 | 33.2 | $\mathbf{1 0 0}$ | $\mathbf{5 8 6}$ |

Source: NISR, IBES 2015 Survey
At national level, the enterprises declared underutilizing their capacity represent 66.8 per cent. The manufacturing sector seems to have influenced this level as it shows a percentage of 68.1 with 469 over 586 companies that have answered this question.

Table III.3.21 Reasons of capacity underutilization

| Reasons of underutlization | Yes | No | Total |
| :--- | ---: | ---: | ---: |
| Low Demand | 64.2 | 35.8 | 100 |
| Unreliable supply of power | 24.3 | 75.7 | 100 |
| Unreliable supply of inputs | 42.0 | 58.0 | 100 |
| Lack of skilled workers | 10.5 | 89.5 | 100 |
| Bottleneck in the produciton line | 13.4 | 86.6 | 100 |
| Lack of working capital | 33.3 | 66.7 | 100 |
| Lsbor market regulations | 14.2 | 85.8 | 100 |
| Lack of necessary specilaized technology,machinery | 22.0 | 78.0 | 100 |
| \& spare parts | 17.3 | 82.7 | 100 |
| Old equipment | 15.0 | 85.0 | 100 |
| other | $\mathbf{2 5 . 6}$ | $\mathbf{7 4 . 4}$ | $\mathbf{1 0 0}$ |
| Total |  |  |  |

Source: NISR, IBES 2015 Survey
The table above shows that the main reason of capacity underutilization is the low demand as reported by 64.2 per cent of all the respondents. It is followed by the unreliable supply of inputs by 42.0 per cent of enterprises. The least mentioned reason is the lack of skilled workers with 10.5 per cent.

### 3.3.5 Access to Rwandan produced raw materials

Table III.3.22 Production units by whether they use Rwandan raw materials and by economic activity

|  | Yes | No | Total Companies |  |
| :--- | ---: | ---: | ---: | ---: |
| Activity | 89.8 | 10.2 | 100 | 20 |
| Mining and quarrying | 77.1 | 22.9 | 100 | 469 |
| Manufacturing | 83.3 | 16.7 | 100 | 6 |
| Electricity, gas, steam and air conditioning supply | 100.0 | 0.0 | 100 | 5 |
| Water supply; sewerage, waste management and ren | 50.0 | 50.0 | 100 | 2 |
| Construction | 42.0 | 58.0 | 100 | 35 |
| Wholesale and retail trade; repair of motor vehicles a | 95.8 | 4.2 | 100 | 24 |
| Accommodation and food service activities | 100.0 | 0.0 | 100 | 1 |
| Information and communication | 100.0 | 0.0 | 100 | 1 |
| Professional, scientific and technical activities | 100.0 | 0.0 | 100 | 1 |
| Arts, entertainment and recreation | 100.0 | 0.0 | 100 | 23 |
| Other service activities | $\mathbf{7 7 . 4}$ | $\mathbf{2 2 . 6}$ | $\mathbf{1 0 0}$ | $\mathbf{5 8 6}$ |
| Total |  |  |  |  |

Source: NISR, IBES 2015 Survey
The use of Rwandan raw materials is at the level of 77.4 per cent. The main driver of this percentage appears to be the manufacturing sector with a number of 469 companies out of 586 interviewed and a percentage of 77.1. The least user of local raw materials is the wholesale and retail trade at a percentage of 42.0 out of 35 trade concerned enterprises.

Table III.3.23 Production units using Rwandan raw materials by importance and economic activity

| Activity | Not important | Somewhat important | Important | Very <br> important | Total | Freq. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mining and quarrying | 0.0 | 5.6 | 66.1 | 28.2 | 100 | 18 |
| Manufacturing | 8.0 | 22.4 | 20.9 | 48.7 | 100 | 361 |
| Electricity, gas, steam and air conditioning supply | 0.0 | 0.0 | 60.0 | 40.0 | 100 | 5 |
| Water supply; sewerage, waste management and ren | 20.0 | 0.0 | 60.0 | 20.0 | 100 | 5 |
| Construction | 0.0 | 0.0 | 0.0 | 100.0 | 100 | 1 |
| Wholesale and retail trade; repair of motor vehicles a | 0.0 | 6.8 | 72.7 | 20.5 | 100 | 15 |
| Accommodation and food service activities | 0.0 | 50.7 | 4.4 | 44.9 | 100 | 23 |
| Information and communication | 100.0 | 0.0 | 0.0 | 0.0 | 100 | 1 |
| Professional, scientific and technical activities | 0.0 | 0.0 | 0.0 | 100.0 | 100 | 1 |
| Arts, entertainment and recreation | 100.0 | 0.0 | 0.0 | 0.0 | 100 | 1 |
| Other service activities | 0.0 | 51.1 | 4.4 | 44.5 | 100 | 23 |
| Total | 7.0 | 23.4 | 23.4 | 46.2 | 100 | 454 |

Source: NISR, IBES 2015 Survey
The use of Rwandan raw materials is very important in 46.2 per cent of concerned enterprises. The construction sector and professional, scientific and technical activities like local raw materials with 100 per cent.

Table III.3.24 Quality rating of Rwandan raw materials by economic activity

|  | Low Somewhat Somewhat |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Activity |  | high | Total | Freq. |  |  |
| Mining and quarrying | 0 | 5.6 | 77.4 | 16.9 | 100 | 18 |
| Manufacturing | 11.5 | 12.2 | 40 | 36.4 | 100 | 361 |
| Electricity, gas, steam and air conditioning supply | 0 | 20 | 60 | 20 | 100 | 5 |
| Water supply; sewerage, waste management and |  |  |  |  |  |  |
| remediation activities | 0 | 20 | 60 | 20 | 100 | 5 |
| Construction | 0 | 0 | 100 | 0 | 100 | 1 |
| Wholesale and retail trade; repair of motor vehicles |  |  |  |  |  |  |
| and motorcycles | 6.8 | 72.7 | 0 | 20.5 | 100 | 15 |
| Accommodation and food service activities | 50.7 | 0 | 0 | 49.3 | 100 | 23 |
| Information and communication | 0 | 100 | 0 | 0 | 100 | 1 |
| Professional, scientific and technical activities | 0 | 0 | 0 | 100 | 100 | 1 |
| Arts, entertainment and recreation | 0 | 0 | 100 | 0 | 100 | 1 |
| Other service activities | 0 | 51.1 | 4.4 | 44.5 | 100 | 23 |
| Total | 11.9 | 15.5 | 36.9 | 35.7 | 100 | 454 |

Source: NISR, IBES 2015 Survey

### 3.3.6 Access to reliable power

The table below shows that 84.4 per cent of enterprises were connected to the national power grid.

Table III.3.25 Distribution of production units by whether they are connected to the national power grid or not

| Activity | Yes | No | Total | Freq. |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 55.8 | 44.2 | 100 | 20 |
| Manufacturing | 85.5 | 14.5 | 100 | 469 |
| Electricity, gas, steam and air conditioning supply | 83.3 | 16.7 | 100 | 6 |
| Water supply; sewerage, waste management and | 60 | 40 | 100 | 5 |
| remediation activities | 100 | 0 | 100 | 2 |
| Construction | 100 | 0 | 100 | 35 |
| Wholesale and retail trade; repair of motor vehicles |  |  |  |  |
| and motorcycles | 100 | 47.2 | 100 | 24 |
| Accommodation and food service activities | 100 | 0 | 100 | 1 |
| Information and communication | 0 | 100 | 100 | 1 |
| Professional, scientific and technical activities | 100 | 0 | 100 | 1 |
| Arts, entertainment and recreation | 84.4 | $\mathbf{1 5 . 6}$ | $\mathbf{1 0 0}$ | $\mathbf{5 8 6}$ |
| Other service activities |  |  |  |  |
| Total |  |  |  |  |

Source: NISR, IBES 2015 Survey

The following table shows that 14.5 per cent on the national power grid units need additional power in future whereas 85.5 per cent of the national power grid units do not need additional power in future

Table III.3.26 National power grid units needing additional power in future by economic activity

| Activity | Yes | No | Total | Freq. |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 36.4 | 63.6 | 100 | 11 |
| Manufacturing | 13.4 | 86.6 | 100 | 401 |
| Electricity, gas, steam and air conditioning supply | 60 | 40 | 100 | 5 |
| Water supply; sewerage, waste management and ren | 66.7 | 33.3 | 100 | 3 |
| Construction | 100 | 0 | 100 | 2 |
| Wholesale and retail trade; repair of motor vehicles a | 20.1 | 79.9 | 100 | 35 |
| Accommodation and food service activities | 0 | 100 | 100 | 12 |
| Information and communication | 0 | 100 | 100 | 1 |
| Professional, scientific and technical activities | 0 | 100 | 100 | 1 |
| Other service activities | 0 | 100 | 100 | 23 |
| Total | $\mathbf{1 4 . 5}$ | $\mathbf{8 5 . 5}$ | $\mathbf{1 0 0}$ | $\mathbf{4 9 4}$ |

Source: NISR, IBES 2015 Survey

Table III. 3.27 shows the distribution of production units by number of power outages and economic activity, 401 are estimated to be in manufacturing sector and 73.2 per cent of them have experienced less than three number of power outages in 2015.

Table III.3.27 Distribution of production units by number of power outages and economic activity

| Activity/Number of power outages | Less than $\mathbf{1}$ | $\mathbf{1}$ to $\mathbf{3}$ | $\mathbf{4}$ to $\mathbf{1 0}$ | $\mathbf{1 0}$ to $\mathbf{2 0}$ | Above <br> $\mathbf{2 0}$ | Total | Fr. |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Mining and quarrying | 45.5 | 45.5 | 0.0 | 9.1 | 0.0 | 100 | 11 |
| Manufacturing | 32.7 | 40.5 | 11.9 | 12.5 | 2.5 | 100 | 401 |
| Electricity, gas, steam and air conditioning supply | 40.0 | 20.0 | 0.0 | 20.0 | 20.0 | 100 | 5 |
| Water supply; sewerage, waste management and ren | 66.7 | 0.0 | 0.0 | 33.3 | 0.0 | 100 | 3 |
| Construction | 0.0 | 50.0 | 0.0 | 50.0 | 0.0 | 100 | 2 |
| Wholesale and retail trade; repair of motor vehicles a | 5.7 | 82.8 | 5.7 | 5.7 | 0.0 | 100 | 35 |
| Accommodation and food service activities | 0.0 | 8.0 | 0.0 | 0.0 | 92.0 | 100 | 12 |
| Information and communication | 0.0 | 0.0 | 100.0 | 0.0 | 0.0 | 100 | 1 |
| Professional, scientific and technical activities | 0.0 | 0.0 | 0.0 | 100.0 | 0.0 | 100 | 1 |
| Other service activities | 91.2 | 4.4 | 4.4 | 0.0 | 0.0 | 100 | $\mathbf{2 3}$ |
| Total | $\mathbf{3 2 . 9}$ | $\mathbf{4 0 . 5}$ | $\mathbf{1 0 . 5}$ | $\mathbf{1 1 . 5}$ | $\mathbf{4 . 5}$ | $\mathbf{1 0 0}$ | $\mathbf{4 9 4}$ |

Source: NISR, IBES 2015 Survey
Table III.3.28 illustrates the distribution of production units by length of power outages and economic activity, 2.9 per cent of manufacturing companies in 401 companies have had above 20 hours power outages.

Table III.3.28 Distribution of production units by length of power outages and by economic activity

| Activity/Hours | Less than $\mathbf{1}$ | $\mathbf{1}$ to $\mathbf{3}$ | $\mathbf{4}$ to $\mathbf{1 0}$ | $\mathbf{1 0}$ to $\mathbf{2 0}$ | Above <br> $\mathbf{2 0}$ | Total | Fr. |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Mining and quarrying | 45.5 | 45.5 | 9.1 | 0.0 | 0.0 | 100 | 11 |
| Manufacturing | 59.6 | 22.4 | 11.4 | 3.7 | 2.9 | 100 | 401 |
| Electricity, gas, steam and air conditioning supply | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 100 | 5 |
| Water supply; sewerage, waste management and ren | 66.7 | 33.3 | 0.0 | 0.0 | 0.0 | 100 | 3 |
| Construction | 50.0 | 0.0 | 50.0 | 0.0 | 0.0 | 100 | 2 |
| Wholesale and retail trade; repair of motor vehicles a | 14.4 | 49.4 | 2.9 | 33.4 | 0.0 | 100 | 35 |
| Accommodation and food service activities | 92.0 | 8.0 | 0.0 | 0.0 | 0.0 | 100 | 12 |
| Information and communication | 0.0 | 0.0 | 100.0 | 0.0 | 0.0 | 100 | 1 |
| Professional, scientific and technical activities | 100.0 | 0.0 | 0.0 | 0.0 | 0.0 | 100 | 1 |
| Other service activities | 91.2 | 8.8 | 0.0 | 0.0 | 0.0 | 100 | $\mathbf{2 3}$ |
| Total | 58.7 | $\mathbf{2 3 . 5}$ | $\mathbf{1 0 . 1}$ | $\mathbf{5 . 3}$ | $\mathbf{2 . 4}$ | $\mathbf{1 0 0}$ | $\mathbf{4 9 4}$ |

Source: NISR, IBES 2015 Survey

### 3.3.7 Exportation

The table below shows that 22.9 per cent of enterprises have exported in 2015 their products abroad. 69.5 per cent of mining and quarrying enterprises were engaged in exportation.

Table III.3.29 Distribution of enterprises by whether they exported in 2015 and by economic activity

| Activity | Yes | No | Total | Freq. |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 69.5 | 30.5 | 100 | 20 |
| Manufacturing | 24.3 | 75.7 | 100 | 469 |
| Electricity, gas, steam and air conditioning supply | 16.7 | 83.3 | 100 | 6 |
| Water supply; sewerage, waste management and ren | 20 | 80 | 100 | 5 |
| Construction | 0 | 100 | 100 | 2 |
| Wholesale and retail trade; repair of motor vehicles a | 8.6 | 91.4 | 100 | 35 |
| Accommodation and food service activities | 0 | 100 | 100 | 24 |
| Information and communication | 0 | 100 | 100 | 1 |
| Professional, scientific and technical activities | 100 | 0 | 100 | 1 |
| Arts, entertainment and recreation | 100 | 0 | 100 | 1 |
| Other service activities | 0 | 100 | 100 | 23 |
| Total | $\mathbf{2 2 . 9}$ | $\mathbf{7 7 . 1}$ | $\mathbf{1 0 0}$ | $\mathbf{5 8 6}$ |

Source: NISR, IBES 2015 Survey
The following table illustrates that 67.3 per cent of the big sized enterprises have exported their products in 2015.

Table III.3.30 Distribution of enterprises by whether they exported in 2015 and by enterprise size

| Enterprise size | Yes | No | Total | N |
| :--- | ---: | ---: | ---: | ---: |
| Micro 1-3 | 23.2 | 76.8 | 100 | 81 |
| Small 4-30 | 15.4 | 84.6 | 100 | 380 |
| Medium 31-100 | 30.1 | 69.9 | 100 | 73 |
| Big 100+ | 67.3 | 32.7 | 100 | 52 |
| Total | 22.9 | 77.1 | 100 | 586 |

Source: NISR, IBES 2015 Survey

Table III.3.31 shows that 26.9 per cent of enterprises had the reason of not exporting in 2015, the most reason of not exporting was that enterprises could not found financing.

Table III.3.31 Distribution of enterprises by reasons of not exporting

| Reasons of not exporting | Yes | No | Total |
| :--- | ---: | ---: | ---: |
| Could not find clients | 33.5 | 66.5 | 100 |
| could not find financing to export | 39 | 61 | 100 |
| problems with certification of the product | 20.1 | 79.9 | 100 |
| too high quality standards in the country of destinatic | 22.4 | 77.6 | 100 |
| Insufficient productionvolue to meet demand | 28.3 | 71.7 | 100 |
| Unfavorable exchange rate | 20.7 | 79.3 | 100 |
| Lack of information on potential destinations | 30.8 | 69.2 | 100 |
| Tramsport costs | 32.2 | 67.8 | 100 |
| Other reasons | 15.4 | 84.6 | 100 |
| Total | $\mathbf{2 6 . 9}$ | $\mathbf{7 3 . 1}$ | $\mathbf{1 0 0}$ |

Source: NISR, IBES 2015 Survey

### 3.3.8 Access to finance

As described in the following table, 70.7 per cent of small enterprises had a saving account and that most enterprises use a current account in micro small enterprises while medium and big one prefer using the foreign exchange and letter of credit.

Table III.3.32 Distribution of enterprises by financial services type used and by enterprise size

| Financial services | Micro 1-3 | Small 4-30 | Medium | Big 100 + Total | Freq. |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Current account | 38.3 | 51.2 | 8.2 | 2.4100 | 9,979 |
| Savings accounts | 17.2 | 70.7 | 7.8 | 4.3100 | 1,094 |
| Foreign exchange | 23.4 | 50.9 | 17.5 | 8.2100 | 1,100 |
| Letters of credits | 17.0 | 49.4 | 17.5 | 16.1100 | 261 |
| Insurance | 29.3 | 53.7 | 12.7 | 4.3100 | 5,350 |

Source: NISR, IBES 2015 Survey

The following table shows that medical or life insurance was the most insurance type used by enterprises with 66 per cent.

Table III.3.33 Distribution of enterprises by the type of insurance used

| Type of insurance | Yes | No | Total | Freq. |
| :--- | ---: | ---: | ---: | ---: |
| Motorvehicles | 45 | 55 | 100 | 5,350 |
| Medical and/or Life insurance | 66 | 34 | 100 | 5,350 |
| Other property | 45 | 55 | 100 | 5,350 |

Source: NISR, IBES 2015 Survey

Table III. 3.34 shows that personal cash was the most important source of finance with 83 per cent.

Table III.3.34 Distribution of enterprises by the ranking of their source of finance, $\mathbf{1}$ is the most important

| Source of Financing/Rank | $\mathbf{1}$ | $\mathbf{2}$ | $\mathbf{3}$ | $\mathbf{4}$ | $\mathbf{5}$ | $\mathbf{6}$ | $\mathbf{7}$ | Total | Freq. |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Personal Cash | 83.0 | 15.8 | 1.2 | 0.0 | 0.0 | 0.0 | 0.0 | 100 | 9,103 |
| Parent company in Rwanda | 27.0 | 63.8 | 2.2 | 1.3 | 0.5 | 0.0 | 5.2 | 100 | 225 |
| Loans from Rwanda | 25.6 | 70.5 | 3.5 | 0.1 | 0.0 | 0.0 | 0.3 | 100 | 4,054 |
| Loans from outside Rwanda | 17.5 | 70.0 | 7.9 | 0.0 | 0.0 | 0.4 | 4.2 | 100 | 278 |
| Government | 50.9 | 39.9 | 6.5 | 0.5 | 0.2 | 0.3 | 1.8 | 100 | 643 |
| NGOs | 73.8 | 20.2 | 4.1 | 0.2 | 0.0 | 0.0 | 1.6 | 100 | 846 |
| Others | 35.7 | 48.2 | 14.5 | 0.8 | 0.1 | 0.0 | 0.7 | 100 | 1,743 |

Source: NISR, IBES 2015 Survey

The table below illustrates that 87 per cent of the enterprises have started their business by using equity capital whilst none of the enterprises start with credit card.

Table III.3.35 Distribution of enterprises by the type of start-up finance used

| Financial source | Yes | No | Total | Freq. |
| :--- | ---: | ---: | ---: | ---: |
| Equity capital | 87 | 13 | 100 | 10,172 |
| Bank overdraft | 7 | 93 | 100 | 10,172 |
| Credit card | 0 | 100 | 100 | 10,172 |
| Subsidized bank loan | 1 | 99 | 100 | 10,172 |
| Short term bank loan | 14 | 86 | 100 | 10,172 |
| Long term bank loan | 5 | 95 | 100 | 10,172 |
| Microfinance loan | 3 | 97 | 100 | 10,172 |
| Trade credit | 3 | 97 | 100 | 10,172 |
| Hire-purchase agreements (leasing) | 1 | 99 | 100 | 10,172 |
| Retained earning | 8 | 92 | 100 | 10,172 |
| Sales of assets | 1 | 99 | 100 | 10,172 |
| Sharedholders and related enterprises | 6 | 94 | 100 | 10,172 |
| Friends or family | 9 | 91 | 100 | 10,172 |

Source: NISR, IBES 2015 Survey

The Table III.3.36 shows that equity capital was the main source of finance used by enterprise from 2011 to 2015 but a decline has been observed over time.

Table III.3.36 Distribution of enterprises by used source of financing from 2011 to 2015

| Financial source | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 5}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Equity capital | 58.2 | 58.1 | 57.0 | 56.1 | 55.7 |
| Bank overdraft | 4.3 | 4.7 | 4.8 | 4.8 | 4.6 |
| Credit card | 0.1 | 0.2 | 0.3 | 0.2 | 0.3 |
| Subsidized bank loan | 0.5 | 0.4 | 0.4 | 0.6 | 0.8 |
| Short term bank loan | 5.7 | 5.5 | 7.8 | 9.4 | 9.1 |
| Long term bank loan | 3.4 | 3.5 | 3.6 | 3.2 | 3.1 |
| Microfinance loan | 1.2 | 1.2 | 1.5 | 1.0 | 1.4 |
| Trade credit | 2.5 | 2.5 | 2.3 | 2.3 | 2.3 |
| Hire-purchase agreements (leasing) | 0.6 | 0.8 | 0.8 | 0.6 | 0.6 |
| Retained earning | 12.2 | 12.6 | 11.4 | 11.6 | 12.1 |
| Sales of assets | 0.6 | 0.6 | 0.6 | 0.6 | 0.7 |
| Sharedholders and related enterprises | 4.9 | 4.6 | 4.4 | 3.9 | 3.9 |
| Friends or family | 5.9 | 5.4 | 5.2 | 5.7 | 5.5 |
| Total | $\mathbf{1 0 0}$ | $\mathbf{1 0 0}$ | $\mathbf{1 0 0}$ | $\mathbf{1 0 0}$ | $\mathbf{1 0 0}$ |

Source: NISR, IBES 2015 Survey
Table III.3.37 illustrates that short and medium term bank loans were the most financial source received 100 per cent by enterprises from 2011 to 2015.

Table III.3.37 Distribution of enterprises that received 100 per cent of finance by negotiated source of finance, 2011-2015

| Financial source | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 5}$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| Short and medium term bank loan | 457 | 614 | 995 | 1,389 | 1,443 |
| Long term bank loan | 323 | 316 | 366 | 404 | 425 |
| Credit line or card or overdraft | 325 | 379 | 509 | 573 | 564 |
| Trade credit | 146 | 181 | 217 | 243 | 259 |

Source: NISR, IBES 2015 Survey

### 3.4 SURVEY FINDINGS: INFORMAL SECTOR

This section provides an overview of the structure of informal economic activity as reported in the IBES 2015. In addition, as noted earlier, an Establishment Census (EC) was also undertaken in 2014 which provided information on the informal sector. The census indicated that there are some 137,251 informal enterprises at the time the listing for the census was complied, and the number of employees working in these enterprises was 209,863 (covering enterprises in all activities excluding Agriculture, Public Administration, Education and Health and Social Work). In the tables of this report section the estimates from the IBES 2015 sample survey are presented as percentages of this estimated total number of informal enterprises (or estimated total number of employees).

The IBES 2015 informal survey was undertaken from $17^{\text {th }}$ November to $24^{\text {th }}$ December, 2015. The sample was therefore not selected directly from the Census listing. There are therefore some differences in the structure of the sample when compared to the EC. For example, comparing the percentage of microenterprises (i.e. those with three or fewer employees), the EC gives a figure of 96.4 percent while, based on the IBES 2015 sample, the estimate is 91.7 percent.

Given the nature of informal businesses, notably that they are not registered for tax purposes, the actual total number of such enterprises in Rwanda is difficult to estimate with certainty. The IBES 2015 survey of these enterprises was therefore designed to produce estimates of the composition of activity, rather than an estimate of the levels. NISR remains committed to improving these estimates, which will be achieved in part through further surveys of the informal sector, but also by utilizing information from the a wider set of data sources, including data on international imports and exports, the Agricultural Survey, and the Integrated Household Living Conditions Survey (Enquête Intégrale sur les Conditions de Vie des Ménages, EICV).

Table III. 4.1 shows the percentage distribution of informal enterprises by province and by ownership. For example, 24.77 per cent of all informal enterprises in Rwanda are estimated to be in the Northern Province and owned by Rwanda residents.

Table III.4.1 Percentage distribution of informal enterprises by province and ownership ${ }^{1}$

| Province | Government | Resident Rwandans | Resident foreigners | Non-resident | Total |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Kigali | 0.00 | 16.35 | 0.12 | 0.00 | 16.47 |
| South | 0.00 | 13.17 | 0.05 | 0.00 | 13.22 |
| West | 0.00 | 21.01 | 0.97 | 0.00 | 21.98 |
| North | 0.00 | 24.77 | 0.02 | 0.00 | 24.79 |
| East | 0.02 | 23.52 | 0.01 | 0.00 | 23.54 |
| Total | $\mathbf{0 . 0 2}$ | $\mathbf{9 8 . 8 1}$ | $\mathbf{1 . 1 6}$ | $\mathbf{0 . 0 0}$ | $\mathbf{1 0 0 . 0 0}$ |

Source: NISR, IBES 2015 Survey
Note1: The estimated total number of informal enterprises based on the Informal IBES-2015 is 141,543.

Table III.4.2 shows the percentage distribution of informal enterprises by activity and by ownership. For example, 51.37 per cent of all informal enterprises in Rwanda are estimated to be in Wholesale and retail trade, and owned by Rwanda residents.

Table III.4.2 Percentage distribution of informal enterprises by activity and ownership ${ }^{1}$

| ISIC1_names | Government | Resident <br> Rwandans | Resident foreigners | Non-resident | Total |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mining and quarrying | 0.00 | 0.05 | 0.00 | 0.00 | 0.05 |
| Manufacturing | 0.00 | 9.84 | 0.06 | 0.00 | 9.90 |
| Water supply; sewerage, waste management | 0.02 | 0.23 | 0.00 | 0.00 | 0.25 |
| Construction | 0.00 | 0.01 | 0.00 | 0.00 | 0.02 |
| Wholesale and retail | 0.00 | 51.37 | 0.98 | 0.00 | 52.35 |
| Transportation and storage | 0.00 | 0.15 | 0.00 | 0.00 | 0.15 |
| Accommodation and food service activities | 0.00 | 25.41 | 0.04 | 0.00 | 25.45 |
| Information and communication | 0.00 | 0.37 | 0.01 | 0.00 | 0.37 |
| Financial and insurance | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Real estate activities | 0.00 | 0.01 | 0.00 | 0.00 | 0.01 |
| Professional, scientific and technical activities | 0.00 | 0.48 | 0.00 | 0.00 | 0.48 |
| Administrative and support service activities | 0.00 | 0.43 | 0.00 | 0.00 | 0.43 |
| Arts, entertainment and recreation | 0.00 | 0.06 | 0.00 | 0.00 | 0.06 |
| Activities of household | 0.00 | 10.40 | 0.06 | 0.00 | 10.46 |
| Total | 0.02 | 98.81 | 1.16 | 0.00 | 100.00 |

Source: NISR, IBES 2015 Survey
Note1: The estimated total number of informal enterprises based Informal IBES-2015 is 141,543.
Table III.4.3 Percentage of total informal sector employees by gender and activity ${ }^{1}$

| ISIC1_names | Male | Female | Total |
| :---: | :---: | :---: | :---: |
| Mining and quarrying | 1.74\% | 0.41\% | 2.15\% |
| Manufacturing | 9.42\% | 4.07\% | 13.49\% |
| Water supply; sewerage, waste management | 0.10\% | 0.08\% | 0.18\% |
| Construction | 0.03\% | 0.01\% | 0.04\% |
| Wholesale and retail | 21.57\% | 20.78\% | 42.35\% |
| Transportation and storage | 0.37\% | 0.05\% | 0.42\% |
| Accommodation and food service activities | 15.30\% | 10.91\% | 26.21\% |
| Information and communication | 0.37\% | 0.06\% | 0.43\% |
| Financial and insurance | 0.00\% | 0.00\% | 0.00\% |
| Real estate activities | 0.01\% | 0.00\% | 0.01\% |
| Professional, scientific and technical activities | 0.46\% | 0.08\% | 0.54\% |
| Administrative and support service activities | 0.32\% | 0.10\% | 0.42\% |
| Arts, entertainment and recreation | 0.11\% | 0.01\% | 0.12\% |
| Activities of household | 11.26\% | 2.37\% | 13.63\% |
| Total | 61.07\% | 38.93\% | 100.00\% |

Source: NISR, IBES 2016 Survey
Note 1: The estimated total number of employees in informal enterprises based on the informal IBES 2015 is 236,617 (covering enterprises in all activities excluding Agriculture, Public Administration, Education and Health and Social Work).

Table III.4.4 shows the percentage distribution of informal enterprises by activity and by size of enterprise. For example, 51.83 per cent of all informal enterprises in Rwanda are estimated to be the Wholesale and retail trade sector and employing three or fewer workers.

Table III.4.4 Percentage distribution of informal enterprises by size ${ }^{1}$

| Activity | Micro 1-3 | Small 4-3 | Medium 31 | Total |
| :--- | ---: | ---: | ---: | ---: |
| Mining and quarrying | 0.00 | 0.01 | 0.04 | 0.05 |
| Manufacturing | 8.06 | 1.81 | 0.00 | 9.87 |
| Water supply; sewerage, waste management | 0.25 | 0.00 | 0.00 | 0.25 |
| Construction | 0.01 | 0.01 | 0.00 | 0.02 |
| Wholesale and retail | 51.83 | 0.33 | 0.00 | 52.16 |
| Transportation and storage | 0.06 | 0.09 | 0.00 | 0.15 |
| Accommodation and food service activities | 23.73 | 1.76 | 0.00 | 25.50 |
| Information and communication | 0.36 | 0.01 | 0.00 | 0.37 |
| Financial and insurance | 0.00 | 0.00 | 0.00 | 0.00 |
| Real estate activities | 0.01 | 0.00 | 0.00 | 0.01 |
| Professional, scientific and technical activities | 0.44 | 0.04 | 0.00 | 0.48 |
| Administrative and support service activities | 0.41 | 0.01 | 0.00 | 0.43 |
| Arts, entertainment and recreation | 0.05 | 0.01 | 0.00 | 0.06 |
| Activities of household | 9.70 | 0.96 | 0.00 | 10.66 |
| Total | $\mathbf{9 4 . 9 2}$ | $\mathbf{5 . 0 4}$ | $\mathbf{0 . 0 4}$ | $\mathbf{1 0 0 . 0 0}$ |

Source: NISR, IBES 2015 Survey
Note1: The estimated total number of informal enterprises based on the Informal IBES-2015 is 141,543. Table III. 4.5 shows the percentage distribution of informal enterprises by size of enterprise and gender of employees. For example, 46 per cent of all informal enterprises in Rwanda are estimated to be males working in micro enterprises (i.e. with three or fewer workers).

Table III.4.5 Percentage of employees by gender and size of informal enterprises ${ }^{1}$

| Size Band | Male | Female | Total |
| :--- | :---: | :---: | :---: |
| Micro 1-3 | $44.03 \%$ | $33.31 \%$ | $77.34 \%$ |
| Small 4-30 | $15.26 \%$ | $5.16 \%$ | $20.42 \%$ |
| Medium 31-100 | $1.78 \%$ | $0.45 \%$ | $2.24 \%$ |
| Total | $\mathbf{6 1 . 0 7 \%}$ | $\mathbf{3 8 . 9 3 \%}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

Source: NISR, IBES 2015 Survey
Note 1: The estimated total number of employees in informal enterprises based on the informal IBES 2015 is 236,617 (covering enterprises in all activities excluding Agriculture, Public Administration, Education and Health and Social Work).

Table III.4.6 Percentage distribution of informal enterprises by economic activity and TIN ownership

| Economic activities | With TIN | No TIN | Total |
| :--- | ---: | ---: | ---: |
| Mining and quarrying | 6.8 | 93.2 | 100 |
| Manufacturing | 15.0 | 85.0 | 100 |
| Water supply; sewerage, waste management | 1.1 | 98.9 | 100 |
| Construction | 83.8 | 16.2 | 100 |
| Wholesale and retail trade; repair of motor vehicles | 14.8 | 85.2 | 100 |
| Transportation and storage | 17.7 | 82.3 | 100 |
| Accommodation and food service activities | 6.3 | 93.7 | 100 |
| Information and communication | 20.0 | 80.0 | 100 |
| Real estate activities | 10.4 | 89.6 | 100 |
| Professional, scientific and technical | 37.2 | 62.8 | 100 |
| Administrative and support service activities | 47.1 | 52.9 | 100 |
| Arts, entertainment and recreation | 7.1 | 92.9 | 100 |
| Other service activities | 5.5 | 94.5 | 100 |
| Total | $\mathbf{1 1 . 9}$ | $\mathbf{8 8 . 1}$ | $\mathbf{1 0 0}$ |

Source: NISR, IBES 2015 Survey

Table III.4.6 above shows that 11.9 per cent of informal enterprises don't have the tax identification number (TIN). In 2015, the construction sector had more informal businesses with TIN, 83.8 per cent.

Table III.4.7 Distribution of informal enterprises by economic activity and years in operations

| Economic activities/Years in operations | $<\mathbf{3}$ | $\mathbf{3 - 5}$ | $\mathbf{6 - 9}$ | $\mathbf{1 0 - 1 4}$ | $\mathbf{1 5 - 1 9}$ | $>=\mathbf{2 0}$ | Total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Mining and quarrying | 96.9 | 3.2 | 0.0 | 0.0 | 0.0 | 0.0 | 100 |
| Manufacturing | 64.6 | 17.7 | 8.2 | 5.4 | 2.4 | 1.7 | 100 |
| Water supply; sewerage, waste management | 66.4 | 21.6 | 0.3 | 2.6 | 5.0 | 4.2 | 100 |
| Construction | 52.2 | 39.2 | 0.0 | 0.0 | 8.7 | 0.0 | 100 |
| Wholesale and retail trade; repair of motor vehicles | 76.0 | 13.8 | 5.1 | 2.9 | 1.7 | 0.5 | 100 |
| Transportation and storage | 68.1 | 29.3 | 0.5 | 0.0 | 2.1 | 0.0 | 100 |
| Accommodation and food service activities | 72.3 | 21.3 | 2.3 | 2.8 | 1.2 | 0.0 | 100 |
| Information and communication | 85.3 | 6.6 | 5.2 | 1.8 | 0.7 | 0.4 | 100 |
| Real estate activities | 13.3 | 62.5 | 5.2 | 13.7 | 5.3 | 0.0 | 100 |
| Professional, scientific and technical | 60.3 | 30.3 | 7.0 | 1.9 | 0.6 | 0.0 | 100 |
| Administrative and support service activities | 56.4 | 37.8 | 4.0 | 1.3 | 0.5 | 0.0 | 100 |
| Arts, entertainment and recreation | 97.1 | 1.4 | 0.0 | 0.0 | 0.0 | 1.4 | 100 |
| Other service activities | 68.0 | 6.7 | 9.1 | 6.5 | 3.4 | 6.3 | 100 |
| Total | $\mathbf{7 3 . 0}$ | $\mathbf{1 5 . 5}$ | $\mathbf{5 . 1}$ | $\mathbf{3 . 5}$ | $\mathbf{1 . 8}$ | $\mathbf{1 . 1}$ | $\mathbf{1 0 0}$ |

Source: NISR, IBES 2015 Survey

Table III.4.7 presents the distribution of informal enterprises by economic activity and years in operations. 73.0 per cent of all informal businesses in 2015 had less than three years of operations while 1.1 were in existence of 20 years and above.

| Table III.4.8 Percentage distribution of informal enterprises by enterprise size and TIN ownership |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Enterprise size/Years in operations | $<3$ | $\mathbf{3 - 5}$ | $\mathbf{6 - 9}$ | $\mathbf{1 0 - 1 4}$ | $\mathbf{1 5 - 1 9}$ | $>=\mathbf{2 0}$ | Total |
| Micro 1-3 | 73.2 | 16.0 | 4.8 | 3.5 | 1.7 | 0.8 | 100 |
| Small 4-30 | 71.8 | 6.9 | 6.1 | 3.2 | 4.8 | 7.4 | 100 |
| Medium 31-100 | 95.0 | 1.7 | 0.0 | 3.3 | 0.0 | 0.0 | 100 |
| Total | 73.2 | 15.6 | 4.8 | 3.5 | 1.8 | 1.1 | 100 |

Source: NISR, IBES 2015 Survey

Table III.4.8 highlights the distribution of informal enterprises by enterprise size and TIN ownership. Medium informal businesses are younger than other where 73.2 per cent had less than 3 year of operations in 2015.

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## CHAPTER IV: KEY CONCEPTS AND DATA COLLECTION METHODOLOGY

### 4.1 Distinction between Enterprise and Establishment

An enterprise is an institutional unit as a producer of goods and services. It has the autonomy in decisionmaking and allocating resources. It may be engaged in one or more economic (productive) activities. It can be a corporate or non-corporate enterprise. An establishment is an enterprise or part of the enterprise located in a single location and normally a single economic activity is carried out in the establishment. It is to be noted that in the majority of the cases, and particularly for the smaller or medium-sized units, enterprise and establishment are identical. Efforts were made to list and record details for each enterprise including all its branches. Information on whether or not the establishment was part of an enterprise was also recorded

### 4.2 Activity Coverage and Listing of Enterprises

The IBES considered only non-agricultural activities. Agricultural activities- the primary production of agricultural and plantation crops, livestock and poultry, agricultural services, forestry and fishing were not covered. Activities relating to the processing of the primary produce of agricultural and allied activities were treated as non-agricultural. The sale of agricultural produce by the producer himself directly to wholesalers, retailers, or even consumers was considered agricultural.

Detailed guidelines were provided to determine the broad activity category of an enterprise. Some are reproduced here. Manufacturing involves the transformation of raw materials into finished products. Trade is an act of purchase of goods and their resale, either wholesale or retail, without any intermediate physical transformation of the goods. A hotel (Division 55 of ISIC-4) provides accommodation with or without arrangements for meals, other prepared food and refreshments. A restaurant (Division 56 of ISIC-4) generally provides eating and drinking services where prepared meals, food, and refreshment and other snacks are sold for immediate consumption without any provision for lodging. Such enterprises are variously known as restaurants, cafes, cafeteria, snack bar, lunch counters, refreshment stands, milk bar, canteens etc. Bars and other drinking places also come under this category.

Transport is the act of carrying passengers and/or goods from one place to another. The operation of storage and warehouses on hire to the farm producer, dealer or trader, processor and manufacturing enterprises, including the general public, as a business is in the storage and warehousing industry (Division 52 of ISIC-4). But warehouses meant for storing farm produce, trading commodities, manufactured goods etc., owned by the owner of the farm, trader or manufacturer himself, were not treated as storage and warehousing.

### 4.3 Items of Information and Related Concepts

Apart from collecting background information, the IBES 2014 collected data on the number of people the enterprise employed and how much it paid them, its operating expenses and receipts, the value of fixed assets, and its outstanding loans.

- Method of data collection: this depended on whether the enterprise maintained accounts. If it did, data were collected from them. Otherwise, the information was collected orally, as reported by the respondent. In both cases, primary field workers visited the sites of the enterprises and collected data from the
respondents by interviewing them. Key concepts and methodology involved in data collection are discussed below.
- Reference year/last year: For most of the items, namely compensation, operating expenses/inputs, and receipts/output, the reference or last year meant last accounting year for the enterprises maintaining accounts and the previous 12 months for those not maintaining accounts.
- Last day of the year: Information on the value of fixed assets and outstanding loans related to the last day of the year. 'Last day' meant the closing day of the last accounting year for enterprises maintaining accounts. In other cases, it was the day preceding the date of survey.
- Background information about the enterprise: Certain background information about the enterprise was collected first. These included broad activity of the enterprise for which 12 codes were provided, main activity of the enterprise in terms of 4-digit code as per ISIC-Rev 4, location (within permanent structure or within temporary structure or without any structure), ownership status, whether registered under any Act, age of the enterprise, if received any government assistance during last 2 years, nature of problem faced during last year, whether accounts maintained, and whether establishment was part of an enterprise in case of an establishment.
- Employment and compensation of employees: As regards the employment position, data on average number of workers working per day during the major period of working in the last year were collected. Break-up of number of paid and unpaid workers was also recorded. Paid workers were those who got regular salary or wages. Break-up employment was also noted by (a) sex, (b) occupation (i.e. manager/ professional/administrative and others), and (c) nationals or foreigners. Compensation payable to the workers included wages/salaries to hired workers and other remunerations in the form of providing food, canteen facility, health care facility or other facilities to its workers.

Given the importance of employment related statistics, a specific module (Labor Module) was designed to cover all the details judged to be important.

- Operating expenses: All the expenses incurred by the enterprise during last year including (a) compensation to workers, (b) rent on hired land and building (if any) and (c) interest payable on loan (if any) were covered under the head of expenditure. The relevant information was collected through two sections of the questionnaire module- one giving the details of the main inputs/raw materials used by the enterprise and the other recording the residual operating expenses involved in the day to day running of the enterprise. Value figures were recorded at the purchase price of raw materials and other inputs.
- Income: Information on income was also collected through two sections of the questionnaire - one furnishing details of the main receipts of the enterprise directly associated with the value of goods and services produced while the other recording other receipts of the enterprise. Valuation of income was at the sale value if sold or at the market value of goods made ready for sale in the market or at producer's prices for manufactured goods.
- Fixed assets: Information on value of fixed assets as on last day of the year was collected. It was the book value if the enterprise maintained accounts otherwise it was the market value of the asset owned or rented/hired. This apart, data on net addition to fixed assets and rent payable for hired assets were also collected.


## Appendix 1: Rwanda Classification of Products by Activity, Level 2

| RCPA | Rwanda Classification of products by Activity | RCPA | Rwanda Classification of products by Activity |
| :--- | :--- | :--- | :--- |
| A1 | Food crops | H1 | Land transport |
| A2 | Export crops | H2 | Air transport |
| A3 | Livestock \& livestock products | H3 | Other transport \& postal services |
| A4 | Forestry | IO | Hotels \& restaurants |
| A5 | Fishing | J1 | Publishing \& broadcasting activities |
| B0 | Mining \& quarrying | J2 | Telecommunication |
| C1 | Manufacturing of food | J3 | Information technology services |
| C2 | Manufacturing of beverages \& tobacco | KO | Financial services |
| C3 | Manufacturing of textiles, clothing \& leather goods | Real estate activities |  |
| C4 | Manufacturing of wood \& paper; printing | MO | Professional, scientific and technical activities |
| C5 | Manufacturing of chemicals, rubber \& plastic products | NO | Administrative and support service activities |
| C6 | Manufacturing of non-metallic mineral products | OO | Public administration and defense; compulsory social security |
| C7 | Manufacturing of metal products, machinery \& equipment | PO | Education |
| C8 | Furniture \& other manufacturing | QO | Human health and social work activities |
| D0 | Electricity | RO | Arts, entertainment and recreation |
| E0 | Water \& waste management | SO | Other service activities |
| F0 | Construction | TO | Domestic services |
| G1 | Maintenance and repair of motor vehicles | VO | Travel debits \& credits |
| G2 | Wholesale \& retail trade |  |  |

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